



SHRI RAM COLLEGE

(Affiliated To CCS University, Meerut & Approved By NCTE)

CIRCULAR ROAD, MUZAFFARNAGAR

'A' Grade Accredited by NAAC

Certificate

It is certified that Grievance Redressal Cell / Internal Complaint Committee and Anti-Ragging Committees are properly working for handling the students' grievances including sexual harassment and ragging cases.

The evidences related to metric 5.1.5 are provided as per the detail given below: -

S.No.	Particulars	Page No.
1.	Constitution & Policy of Grievance Redressal Cell (GRC)	1-5
2.	Constitution & Policy of Internal Complaint Committee (ICC)	6-8
3.	Annual Report of Grievance Redressal Cell&Internal Complaint Committee	9-11
4.	Circulars/ Notices regarding functioning and objectives of GRC & ICC	12-16
5.	Circulars/ Notices regarding Awareness Programmes related to GRC & ICC	17-21
6.	Minutes of Meeting of Grievance Redressal Cell	22-86
7.	Minutes of Meeting of Women Grievance Redressal Cell	87-92
8.	Minutes of Meeting of Internal Complaint Committee	93-110
9.	Annual Report of Internal Complaint Committee	111-113
10.	Notice & Minutes of Meeting of Anti-Ragging Committee and Squad	114-135


Principal



SHRI RAM COLLEGE MUZAFFARNAGAR (UP)

Grievance Redressal Cell

Policy Document

Introduction:

In an educational institute the grievance of any kind should be addressed immediately without failure. Protection of students' and employees' rights is essential duty of all in the College administration. Realising this need from all stakeholders, a 'Grievance Redressal Cell' (GRC) has been working in college since 2011-12. In the year 2018-2019 GRC has been reconstituted as per the guidelines of University Grant Commission vide Public Notice F. No. 14-4/2012(CPP-II) dated 07/12/2018.

The GRC is indented to receive grievances and find solutions of the problems e.g., complaints regarding class room teaching, class room management, completion of syllabus, teaching methods, university related complaints, fee related complaints, complaints against administrative procedures, ragging, harassment etc, as and when they arise.

The GRC has a mechanism to work on redressing the grievance. It convenes periodical meetings and discusses the proper functioning of the machinery of the College. The function of the cell is to look into the complaints lodged by complainant and judge it on its merits. The Grievance Redressal Cell is also empowered to look into matters of harassment. Anyone with a genuine grievance is free to approach in person, or through the HoDs. In case the person does not feel comfortable to appear in person, grievances may be dropped in writing in the complaint box/ suggestion box. Grievances may also be forwarded through e-mail to the Convener or Member of Grievance Redressal Cell.

Constitution of GRC:

The GRC reconstituted in 2018-19 in accordance with the above mentioned Public Notice F. No. 14-4/2012(CPP-II) dated 07/12/2018 as per government guidelines with the purpose to resolve the complaints of students of the college.

1. The GRC of the college is constituted involving senior teaching faculty as its members. The Principal being Chairman nominates its members. The Committee comprises not less than three members and maximum five members. Care is taken to select staff members from each stream.

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1

2. The quorum for meeting is three including the Chairperson.
3. Taking grievances under consideration the committee follows the principles of indiscrimination and natural justice.
4. The GRC informs about its decisions and recommendations, if any of its nature, to the Management Committee through the Secretary.
5. Two student members are also nominated in the cell on the basis of their performance and representation.
6. The tenure of the Committee is of two years but student members will be nominated only for one year tenure.

COMPOSITION

The composition of GRC of Shri Ram College is as follows:

Principal	Chairperson
Professor / Associate Professor	Member Secretary
Assistant Professor	Member
Assistant Professor	Member
Assistant Professor	Member
Student Representative	Member
Student Representative	Member

OBJECTIVES

Following are the important objectives of GRC: -

1. To develop a systematic framework to resolve grievances of students providing them with an access to get their grievances resolved.
2. To make students feel free and comfortable in sharing their problems through a structured interaction with them.
3. To make the students aware of their duties and responsibilities to get benefitted from the current policies and to help find out systemic flaws in the administrative process.
4. To receive suggestion / complaint / grievances through any means maintaining anonymity of aggrieved through complaint Box where they can put in writing their grievances and their suggestions for improving the Academics / Administration in the College.
5. To make students aware of the menace of ragging, reducing the threat of ragging/ harassment/ atrocities in any form.

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6. To form a monitoring mechanism to observe the functioning of the Grievance Redressal Policy.
7. Creating confidence in the students to express their grievances / problems freely and frankly, without any fear of discrimination.

SCOPE

The scope of Grievance Redressal Cell covers all the Grievances received from the students in writing regarding the following matters:

Academic: Matters related to academic issues such as class schedules, time table, attendance, internal examination, internal marks, transfer certificate, character certificate and other university related matters.

Financial: Matters related to fee, dues and payments for various items as uniform/ Id cards, library fee/ fines, hostel dues, etc.

Library: Matters related issue/ return of books, reference books, journals & magazines, syllabus, photocopy, university question papers, reading room facility and digital library.

Hostel and Mess: Matters related to hostels and mess, food quality etc.

Other: Related to sanitations, eatables in the canteen, availability of transport, ragging, sexual harassment etc.

FUNCTIONS

1. The GRC attends each and every case promptly on its receipt in written form of grievances.
2. The cell reviews its performance and prepares its reports on half yearly / every semester bases.
3. Although The GRC makes its full efforts to resolve all the grievances in its capacity, still the cases which may require direction and guidance from the higher authorities, are sent to them.

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POWERS

The Cell is empowered to

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3

- sort out the problems at their level through discussion with students.
- referred to the principal for final comment on the matter, In case, the members fail to find out any solution
- Make due inquiry by the members considering the nature and depth of the grievances.
- Punish anybody if he/she is found to be guilty for any kind of nuisance. He or she is given punishment with due consideration with the principal. The nature of punishment includes verbal as well as written warning, information to the parents, financial punishment, information to the police (if situation arises for so) and expelling from the college as per the rule of the university.

Procedure for lodging complaint:

- The student is free to put up a grievance in writing/ verbal or in the format available in the Grievance Redressal Cell and submit to their Mentor/ HoD of concern department/ Proctor/ Principal and IQAC or drop it in suggestions box placed various points like college office, library, hostels, departments and Grievance Redressal Cell.
- The Grievance Redressal Cell acts upon those cases with immediate effect which have been forwarded along with the necessary documents.
- The Grievance Redressal Cell assures that the grievance has been properly addressed and resolved in the stipulated time.

Process for addressing the Grievance:

1. Upon receipt of complaint, the member secretary of the Committee, based on the nature of the complaint and severity of its possible impact, may take one of the two options to proceed on a addressing the concerns while keeping the Chairperson, GRC Copied in all communication:
 - a. Option 1 which can be exercised on matters that could be more routine operation:
 - i. The cell may address the issue directly with the help of the concerned department.
 - ii. Once the matter has been resolved the cell will send a final update to the complainant on the matter.
 - b. Option 2 If matter is of very serious concern, in consultation with the Chairperson:
 - i. A meeting of the GRC may be called with the suitable quorum for the meeting.
 - ii. Final decision of the GRC has to be communicated to the student within stipulated time of the receipt of the complaint.
 - iii. The cell communicates the decisions to the concerned parties/departments.

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4

2. The cell maintains an updated record of all complaints, actions taken and closure status.
3. In case the complaint has been made against a member of the GRC or a member of the Appeal committee for GRC, the concerned member will be barred from participating in any proceedings till the case have been closed.
4. The committee recommends appropriate action against complainant(s), if complaints made are found to be baseless or trivial.

Re-appeal:

1. Aggrieved parties who are not satisfied with the decision of the committee, may appeal to the GRC for review of decision within 15 working days.
2. The decision of the Appeal Committee, in such matters shall be final and there shall be no further appeal in the matter.

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Secretary


Principal
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5



SHRI RAM COLLEGE MUZAFFARNAGAR, (UP)

Internal Complaints Committee (ICC)

Policy Document

In pursuance of UGC (Prevention, prohibition and redressal of sexual harassment of women employees and students in higher educational institutions) Regulations, 2015 read with Sexual Harassment of Women at Workplace(Prevention, Prohibition and Redressal)Act,2013 and in partial modification of Office Order No. 449 dated 05.08.2016,Internal Complaints Committee (ICC) is re-constituted as under to deal with the complaints relating to Sexual harassment at work place.

Composition of ICC

The Committee comprises of the following members:

1. Presiding Officer a senior faculty member.
2. Two faculty members.
3. Two non-teaching employees.
4. Two student representatives.
- 5 Three Student nominees (if the matter involves students)

Objectives

- a) To fulfill the directive of the Supreme Court as well as of the UGC against sexual harassment at the workplace.
- b) To evolve an effective mechanism for the prevention and redressal of sexual harassment cases and other acts of gender based discrimination at the college campus.
- c) To uphold the commitment of the College to provide an environment free of gender-based discrimination.
- d) To ensure the implementation of the policy in letter and spirit through proper reporting of the complaints and their follow-up procedures.
- e) To create a secure physical and social environment to deter the acts of sexual harassment.
- f) To promote a social and psychological environment that will raise awareness about sexual harassment in its various forms.
- g) To influence the public opinion against sexual harassment and all forms of gender based violence.

Procedure:

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6

After receiving a complaint ICC shall conduct preliminary enquiry so as to determine the genuineness of the charges by gathering the documentary evidence as well as recording statements of any possible eyewitnesses including the complainant. ICC shall then submit the primary enquiry report to Principal/Authority along with all the original documents adduced during the primary enquiry reports. In case the charges are not in the nature of sexual harassment, ICC may refer such grievances to the Grievance Redressal cell.

Where sexual harassment occurs as an outcome of an act or omission by any third party or outsider, ICC shall take all steps necessary and reasonable to assist the affected person in terms of support and preventive action. ICC shall comply with the procedure prescribed in the aforementioned UGC Regulations 2015 and the Sexual Harassment Act for enquiring into the grievance in a time bound manner. If ICC accomplishes that the charges made were false, malicious or the grievance was made knowing it to be false or forged or confusing information has been provided during the inquiry, the complainant shall be liable to be punished as per the relevant provision of the aforementioned UGC Regulations 2015.

Member Secretary/Chairperson, ICC shall receive the complaints of sexual harassment, if any, on behalf of ICC and shall co-ordinate the deliberations of the ICC on the complaints received.

Who can approach ICC for help?

Any female employee (faculty, student or staff) of SRC.

Definition of Sexual Harassment:

Sexual harassment includes any unwelcome sexually inclined behaviour, whether directly or indirectly, such as:

- Physical contact and advances
- Demand or request for sexual favours
- Sexually coloured remarks
- Displaying any pornographic material

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- Any other unwelcome physical, verbal or non-verbal conduct of sexual nature

Possible actions that can be taken against the respondent

- Warning
- Written apology
- Bond of good behaviour
- Adverse remark in the Confidential Report
- Stopping of increments/promotion
- Suspension
- Dismissal
- Any other relevant actions

Enquiry process:

- The investigation shall be accomplished within a period of ninety days from the date of the complaint.
- On accomplishment of the investigation, the ICC shall provide a report of its conclusions to the employer within a period of ten days from the date of accomplishment of the investigation and such report be made accessible to the concerned parties.
- If the charges against the respondent has been verified, it shall recommend punitive actions to be taken against the accused to the employer.
- The employer shall act upon the recommendation within sixty days of receiving it.


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8



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Report on

Grievance Redressal Cell and Internal Complaint Committee

Shri Ram College has developed a well-established system of student grievance redressal and handling the sexual harassment cases. For achieving these objectives Shri Ram College constituted Grievance Redressal Cell in 2011-12.

In the year 2018-2019 Grievance Redressal Cell has been reconstituted as per the guidelines of University Grant Commission vide Public Notice F. No. 14-4/2012(CPP-II) dated 07/12/2018.

In the year 2017-18 Women Grievance Redressal Cell has been reconstituted with a name Internal Complaint Committee as per the guidelines of University Grant Commission (Prevention, prohibition and redressal of sexual harassment of women employees and students in higher educational institutions) Regulations, 2015 read with Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 and in partial modification of Office Order No. 449 dated 05.08.2016.

Internal Complaints Committee (ICC) has been re-constituted as under to deal with the complaints relating to Sexual harassment at work place

Following are the objectives of formation of Grievance Redressal Cell in the College

1. To develop a systematic framework to resolve grievances of students providing them with an access to get their grievances resolved.
2. To make students feel free and comfortable in sharing their problems through a structured interaction with them.
3. To make the students aware of their duties and responsibilities to get benefitted from the current policies and to help find out systemic flaws in the administrative process.
4. To receive suggestion / complaint / grievances through any means maintaining anonymity of aggrieved through complaint Box where they can put in writing their grievances and their suggestions for improving the Academics / Administration in the College.


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5. To make students aware of the menace of ragging, reducing the threat of ragging/ harassment/ atrocities in any form.
6. To form a monitoring mechanism to observe the functioning of the Grievance Redressal Policy.
7. Creating confidence in the students to express their grievances / problems freely and frankly, without any fear of discrimination.

Following are the objectives of formation of Internal Complaint Committee

1. To fulfill the directive of the Supreme Court as well as of the UGC against sexual harassment at the workplace.
2. To evolve an effective mechanism for the prevention and redressal of sexual harassment cases and other acts of gender based discrimination at the college campus.
3. To uphold the commitment of the College to provide an environment free of gender-based discrimination.
4. To ensure the implementation of the policy in letter and spirit through proper reporting of the complaints and their follow-up procedures.
5. To create a secure physical and social environment to deter the acts of sexual harassment.
6. To promote a social and psychological environment that will raise awareness about sexual harassment in its various forms.
7. To influence the public opinion against sexual harassment and all forms of gender based violence.

Handling Complaints:

(A) Grievance Redressal Cell

Upon receipt of complaint, the Member Secretary, based on the nature of the complaint and severity of its possible impact, may take one of the two options to proceed on addressing the concerns while keeping the Chairperson, GRC Copied in all communication:

- a. Option 1 which can be exercised on matters that could be more routine operation:
 - i. The cell may address the issue directly with the help of the concerned department.
 - ii. Once the matter has been resolved the cell will send a final update to the complainant on the matter.


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b. Option 2 If matter is of very serious concern, in consultation with the Chairperson:

- i. A meeting of the GRC may be called with the suitable quorum for the meeting.
- ii. Final decision of the GRC has to be communicated to the student within stipulated time of the receipt of the complaint.
- iii. The cell communicates the decisions to the concerned parties/departments.

The cell maintains an updated record of all complaints, actions taken and closure status. In case the complaint has been made against a member of the GRC or a member of the

Appeal committee for GRC, the concerned member will be barred from participating in any proceedings till the case have been closed.

(B) Internal Complaint Committee:

Since the formation of Internal Complaint Committee there was no case of ragging and sexual harassment happened in the campus, therefore, there was no complaint of harassment was lodged.

The above mention Committees put their vigilant efforts to address student grievances and cases of sexual harassment and try to resolve them through a transparent and well defined system


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CIRCULAR ROAD, MUZAFFARNAGAR

Date 01.08.2015

Notice

All the students of SRC are hereby notified that the college has a well functioning Grievance Redressal Cell. Students who have got any complaints, dissatisfaction or grievances may contact the Member Secretary personally or submit the issue online through a web-link given on the college website www.srcmzn.com.

The number of Member Secretary is given below -

Dr. Perna Mittal, 9927028908.

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Principal



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Date 29.07.2016

Notice

All the students of Shri Ram College are informed that the college has a well established Grievance Redressal Cell. Students who have any complaints, problem or grievances may contact the members of Grievance Redressal Cell personally or lodge the grievances online through the google form the link of which is available on the college website www.srcmzn.com.


The number of Members are given below -

1. Dr. Purna Mittal, 9927028908.
2. Dr. Ashwani Kumar, 7417076417
3. Dr. Saurabh Mittal, 9897680180
4. Dr. Parmod Kumar, 9927198011


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CIRCULAR ROAD, MUZAFFARNAGAR

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Date 04.08.2017

Notice

All the students of Shri Ram College are informed that the college has a well established Grievance Redressal Cell. Students who have any complaints, problem or grievances may contact the members of Grievance Redressal Cell personally or lodge the grievances online through the google form the link of which is available on the college website www.srcmzn.com.

The number of Members are given below -

1. Dr. Prerna Mittal, 9927028908.
2. Dr. Ashwani Kumar, 7417076417
3. Dr. Parmod Kumar, 9927198011
4. Dr. Amit Tyagi, 9410418741

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14



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CIRCULAR ROAD, MUZAFFARNAGAR

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Date 10.08.2018

Notice

All the students of Shri Ram College are informed that the college has a well established Grievance Redressal Cell. Students who have any complaints, problem or grievances may contact the members of Grievance Redressal Cell personally or lodge the grievances online through the google form the link of which is available on the college website www.srcmzn.com.


The number of Members are given below -

1. Dr. Prema Mittal, 9927028908.
2. Dr. Manoj Mittal, 9319412931
3. Dr. Amit Tyagi, 9410418741
4. Dr. Abdul Azeej Khan, 9027522993

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Date 03.08.2019

Notice

All the students of the College are hereby informed that Grievance Redressal Cell and Internal Complaint Committee have been constituted for the students who have got complaints, problem or grievances. The students may contact the members of Grievance Redressal Cell and Internal Complaint Committee personally or lodge the grievances online through the google form the link of which is available on the college website www.srcmzn.com.

The number of Members are given below -

Grievance Redressal Cell

S.No	Name	Designation	Mobile Number
1	Dr. Prerna Mittal	Member Secretary	9927028908
2	Dr. Manoj Mittal	Member	931941293
3	Dr. Abdul Azeej Khan	Member	9027522993
4	Dr. Sourabh Jain	Member	9045928003

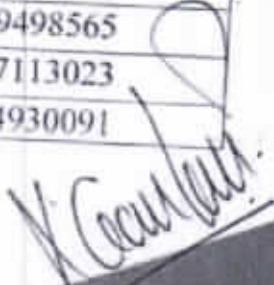
Internal Complaint Committee

S.No	Name	Designation	Mobile Number
1	Dr. Pooja Tomar	Presiding Officer	9411275100
2	Dr. Neetu Singh	Member	7017641013
3	Mrs. Teena Aggarwal	Member	8979498565
4	Mrs. Renu Chaudhary	Member	9027113023
5	Mrs. Sapna Gupta	Member	8394930091

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CIRCULAR ROAD, MUZAFFARNAGAR

Date 07.09.2015

Notice

All the Heads of Departments are required to organized awareness programme on handling the students grievances including sexual harassment.

As we know that a Grievance Redressal Cell has already been constituted as per UGC norms. The students should be duly informed about the objectives and functioning of the Grievance Redressal Cell so that they can freely lodge their complaints or submit their grievance.

For online submission of grievances a web-link has also been generated and placed on the college website where students can registered their complaints.


Principal

To,

All the HoDs


CC to:

1. Member Secretary, Grievance Redressal Cell
2. Coordinator, IQAC
3. Secretary Management Committee
4. PS to Hon'ble Chairman for their Kind Information

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Principal

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CIRCULAR ROAD, MUZAFFARNAGAR

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Date 30.08.2016

Notice

All the Heads of Shri Ram College are informed that they should organize awareness programme on handling the students grievances including sexual harassment.

As all are aware that a Grievance Redressal Cell has already been in existence as per norms of University Grant Commission, HoDs should instruct the concern mentors to inform the students about the objectives and functioning of the Grievance Redressal Cell so that they can freely submit their complaints or grievances.

For hassle free submission of grievances a web-link has also been generated and available on the website of Shri Ram College where they can register their complaints without any hesitation.


Principal

To,


All the Heads of Departments


CC to:

1. Member Secretary, Grievance Redressal Cell
2. Coordinator, IQAC
3. Secretary Management Committee
4. PS to Hon'ble Chairman for their Kind Information

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Date: 07.09.2017

Notice

All the Heads of Shri Ram College are informed that they should organize awareness programme on handling the students grievances including sexual harassment.

As all are aware that a Grievance Redressal Cell has already been in existence as per norms of University Grant Commission, HoDs should instruct the concern mentors to inform the students about the objectives and functioning of the Grievance Redressal Cell so that they can freely submit their complaints or grievances.

For hassle free submission of grievances a web-link has also been generated and available on the website of Shri Ram College where they can register their complaints without any hesitation.


Principal

To,

All the Heads of Departments

CC to:

1. Member Secretary, Grievance Redressal Cell
2. Coordinator, IQAC
3. Secretary Management Committee
4. PS to Hon'ble Chairman for their Kind Information

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CIRCULAR ROAD, MUZAFFARNAGAR

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Date 27.08.2018

Notice

All the Heads of Shri Ram College are informed that they should organize awareness programme on handling the students grievances including sexual harassment.

As all are aware that a Grievance Redressal Cell has already been in existence as per norms of University Grant Commission, HoDs should instruct the concern mentors to inform the students about the objectives and functioning of the Grievance Redressal Cell so that they can freely submit their complaints or grievances.

For hassle free submission of grievances a web-link has also been generated and available on the website of Shri Ram College where they can register their complaints without any hesitation.


Principal


To,

All the Heads of Departments


CC to:

1. Member Secretary, Grievance Redressal Cell
2. Coordinator, IQAC
3. Secretary Management Committee
4. PS to Hon'ble Chairman for their Kind Information

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20



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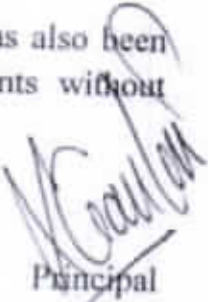
Date 19.08.2019

Notice

All the Heads of the Departments are hereby informed that an awareness programme on handling of the students grievances including sexual harassment should be organized to make students aware.

As we are already aware that Grievance Redressal Cell and Internal Complaint Committee have been reconstituted as per norms of University Grant Commission, all the HoDs should instruct the concerned Class Coordinators/ Mentors to inform the students about the objectives, functions and procedure to lodge the complaint in the Grievance Redressal Cell and Internal Complaint Committee so that they can fearlessly lodge their complaints/ grievances.

For submission of grievances a web-link on college website has also been generated and available where students can register their complaints without revealing their identity.


Principal

To,

All the Heads of Departments


CC to:

1. Member Secretary, Grievance Redressal Cell
2. Coordinator, IQAC
3. Secretary Management Committee
4. PS to Hon'ble Chairman for their Kind Information

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Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar


Principal

Phone No.: 0131-2660738, 2620899, 9927028908
Web: www.argcmzn.com E-mail: src_mzn@rediffmail.com

Shri Ram College, Muzaffarnagar

NOTICE


Date 16.09.2015

This is to inform you that a meeting of Grievance Redressal Cell will be held on 30.09.2015, Wednesday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to admission and College transportation.
3. Miscellaneous, by permission of chair.


(Dr. Prerna Mittal)
Secretary, Member

To:


7. Dr. D. S. Rawat, Chairperson
8. All the Honourable Members


Copy to

7. Coordinator, IQAC
8. President/ Secretary, Management Committee

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(Dr. Prerna Mittal)
Secretary, Member


Co-ordinator,
IQAC, Shri Ram College,
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

22

Shri Ram College, Muzaffarnagar
Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 30/09/2015 (Wednesday) TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. D. S. Rawat
Secretary Member : Dr. Prerna Mittal
In Attendance : Dr. D. S. Rawat, Dr. Prerna Mittal, Dr. Ashwani Kumar, Dr. Saurabh Mittal, Dr. Nishant Rathi, Ms. Shivani Tyagi, Mr. Gaurav Kumar

- Dr. D. S. Rawat (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received 9 complaints on various issues and all were redressed in the meeting.

Four complaints regarding section change were resolved. Two BCA 1st year student complaint that they were promised at the time of admission that they will be allotted same section. But now both are in different sections and no one is ready to hear their problem. Head, Department of Business Administration directed to look into the matter and he solved the problem.

One complaint was received from B.Com. pass out student that his degree was lost by the college staff. This issue was discussed with the office staff and asked them to search or get it from university.

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23

Two complaints were received about the remaining college dues from BCA and B.Ed. students and this issue was resolved by giving time to deposit remaining fee before Internal Examination.

Students of B. Com complained regarding the frequent disruption in internet facility during the period of Computer Lab. This was discussed with the Lab In charge and he was instructed to provide smooth internet facility.

Dr. Pramod Kumar was directed to routine checking of the department for ragging related issues.

The mechanism of redressal of grievances and its regulation was discussed. Following are the highlight of the discussion:

- I. Grievance redressal committee shall consider only individual grievances of specific nature of students and staffs.
- II. The GRC shall not consider any grievance of general applicability or of collective nature by more than one employee/student.
- III. After receiving complain/application the committee will decide on the merit of case regarding scope of further discussion investigation.
- IV. GRC will meet only as & when required.
- V. The GRC may mediate between complainant and defendant against who the complaint was made, if required.
- VI. Time bound redressal of grievances would be appreciated.
- VII. The grievances must be submitted in writing to chairman GRC in sealed envelope marked as confidential.

Total 09 issues were resolved. The meeting concluded with vote of thanks by the Member Secretary.

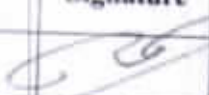
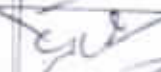
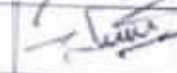
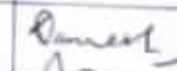



Grievance Redressal Cell

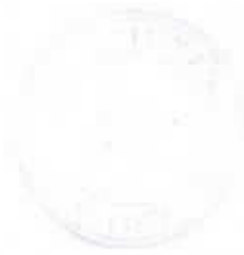


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IQAC, Shri Ram College,
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

S. No.	Name	Department	Designation	Signature
1	Dr. D. S. Rawat	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Ashwani Kumar	Bio-Sciences	Member	
4	Dr. Saurabh Mittal	BBA	Member	
5	Dr. Nishant Rathi	Computer Application	Member	
6	Ms. Shivani Tyagi	Computer Application	Member (Student)	
7	Mr. Gaurav Kumar	Teacher Education	Member (Student)	



CEP


 Co-ordinator
 IQAC, Shri Ram College,
 Muzaffarnagar


 Principal
 Shri Ram College
 Muzaffarnagar

Shri Ram College, Muzaffarnagar

NOTICE

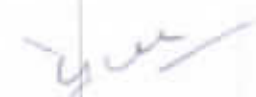
Date 11.12.2015

This is to inform you that a meeting of Grievance Redressal Cell will be held on 23.12.2015, Wednesday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to college transportation and vacations.
3. Miscellaneous, by permission of chair.


(Dr. Prerna Mittal)
Secretary, Member

To:


5. Dr. D. S. Rawat, Chairperson
6. All the Honourable Members


Copy to

5. Coordinator, IQAC
6. President/ Secretary, Management Committee

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(Dr. Prerna Mittal)
Secretary, Member


Principal
Shri Ram College
Muzaffarnagar


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

Shri Ram College, Muzaffarnagar
Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 23/12/2015(Wednesday)TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. D. S. Rawat
Secretary Member : Dr. Prerna Mittal
In Attendance : Dr. D. S. Rawat, Dr. Prerna Mittal, Dr. Ashwani

Kumar, Dr. Saurabh Mittal, Dr. Nishant Rathi, Ms. Shivani Tyagi, Mr. Gaurav Kumar

- Dr. D. S. Rawat (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

There were 8 complaints received out of which 7 complaints were redressed in this meeting. Mostly complaints were related to the college dues.

One complaint was related to the college ID Card. Student of M.Sc. IInd year made complaint that he lost his ID card and for the new one he deposited the required fees but till date, no ID card was issued. This issue was resolved by the discussion with Mr. Sandeep Rathi. He assured that ID card will be issued as early as possible.

One complaint was regarding the college bus driver. Student of BBA 3rd year made complaint that driver on Jansath route misbehaved with him. This problem was sort out and Show-Cause notice was issued to the driver.

One complaint was related to the canteen's food quality. It was also resolved.


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27

One complaint was regarding the internal exam. BBA 3rd year student was not satisfied with his marks. HOD, Department of Business Administration was directed in this regard. Head, Dr. Saurabh Mittal discussed this issue with the Cell. He was ready to re-check applicant's examination copy.

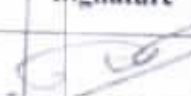
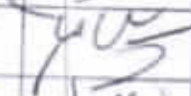
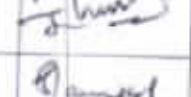
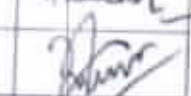
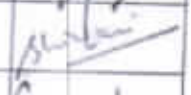


One issue was resolved regarding student's name correction. Vishal student of BBA 1st year complaint that his name is wrong in college record. He got it corrected so many times but every time when he deposited the college fee his name appeared in the fee slip remain wrong. This issue was resolved and Mr. Nand Kishor, Accounts Staff corrected the students name in record.

A complaint lodged by BBA pass out student regarding the misplacement of degree was resolved.


In addition to this Ms. Shivani Tyagi, member, informed the various issues related to the winter vacation. These issues were resolved in consultation with Principal.

Total 07 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. D. S. Rawat	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Ashwani Kumar	Bio-Sciences	Member	
4	Dr. Saurabh Mittal	BBA	Member	
5	Dr. Nishant Rathi	Computer Application	Member	
6	Ms. Shivani Tyagi	Computer Application	Member (Student)	
7	Mr. Gaurav Kumar	Teacher Education	Member (Student)	

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Co-ordinator
IQAC, Shri Ram College,
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Shri Ram College, Muzaffarnagar

NOTICE


Date 04.03.2016

This is to inform you that a meeting of Grievance Redressal Cell will be held on 17.03.2016, Thursday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to upcoming examination and Canteen.
3. Miscellaneous, by permission of chair.

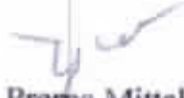

(Dr. Prema Mittal)
Secretary, Member

To:

3. Dr. D. S. Rawat, Chairperson
4. All the Honourable Members

Copy to

3. Coordinator, IQAC
4. President/ Secretary, Management Committee


(Dr. Prema Mittal)
Secretary, Member



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Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

29

Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 17/03/2016 (Thursday) TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. D. S. Rawat
Secretary Member : Dr. Prerna Mittal
In Attendance : Dr. D. S. Rawat, Dr. Prerna Mittal, Dr. Ashwani Kumar, Dr. Saurabh Mittal, Dr. Nishant Rathi, Ms. Shivani Tyagi, Mr. Gaurav Kumar

- Dr. D. S. Rawat (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.


There were 8 complaints received and all were resolved in this meeting.

One complaint was related to the college ID Card. Student of B. Com 1st year made complaint that he lost his ID card and for the new one he deposited the required fees but till now, no ID card was issued. This issue was resolved by discussion with ID Card In-Charge. He assured that ID card will be issued as early as possible.

One complaint was received from the student of BCA for issuing new library card as he lost his library card. This issue was resolved and the librarian of SRC was instructed in this regard.

One complaint was related to the college uniform. Student of M. Com 1st year made complaint that tailor stitching the college's uniform not stitched his uniform yet. The guard of the college

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Shri Ram College
Muzaffarnagar

38

is not permitting him to enter college without uniform. This was resolved and the tailor was asked to stitch his uniform within two days.

One complaint was related to the canteen's rate list. It was also resolved.

One complaint was regarding the college bus. Student of BBA 2nd year made complaint that there was no seat for him in the bus to sit. This issue was redressed and transport in-charge was instructed to make an alternative arrangement.


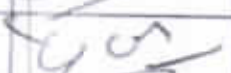

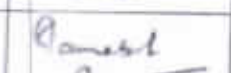
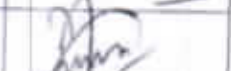

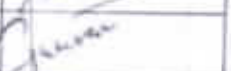
Two complaints were received from MCA 1st year students regarding the college dues submission. This issue was resolved and students were given time to submit their remaining dues in next semester.

One complaint was related to Re-exam of BBA 1st

Semester Internal Examination which is conducted by the college. This was resolved with the rules of the internal assessment of the university.

Total 08 issues were resolved. There is no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. D. S. Rawat	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Ashwani Kumar	Bio-Sciences	Member	
4	Dr. Saurabh Mittal	BBA	Member	
5	Dr. Nishant Rathi	Computer Application	Member	
6	Ms. Shivani Tyagi	Computer Application	Member (Student)	
7	Mr. Gaurav Kumar	Teacher Education	Member (Student)	

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Shri Ram College, Muzaffarnagar


NOTICE

Date 20.06.2016

This is to inform you that a scheduled meeting of Grievance Redressal Cell will be held on 28.06.2016, Tuesday, from 03:00 P.M. at Principal Office. All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Grievances related to hostel's mess and vacations.
3. Miscellaneous, by permission of chair.


(Dr. Prema Mittal)
Secretary, Member

To:


1. Dr. D. S. Rawat, Chairperson
2. All the Honourable Members

Copy to


1. Coordinator, IQAC
2. President/ Secretary, Management Committee



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(Dr. Prema Mittal)
Secretary, Member


Principal
Shri Ram College
Muzaffarnagar


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

Shri Ram College, Muzaffarnagar
Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 28/06/2016 (Tuesday) TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. D. S. Rawat
Secretary Member : Dr. Perna Mittal
In Attendance : Dr. D. S. Rawat, Dr. Perna Mittal, Dr. Ashwani Kumar, Dr. Saurabh Mittal, Dr. Nishant Rathi, Ms. Shivani Tyagi, Mr. Gaurav Kumar

- Dr. D. S. Rawat (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received 8 complaints on various issues and all were resolved in this meeting.

Two complaints from students of BPES 4th semester regarding the internal marks were received, which were resolved in the light of the university rules.

Two complaints were received from hostelers. They were complaining that their external exams are going on, despite this the mess in-charge stopped the dining. They are facing food problem. Mess in-charge was instructed to make alternative arrangement of food for such kind of students.




Chairperson
1341, Shri Ram College,
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Principal
Shri Ram College
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33

Two complaints were related to the SC students that their scholarships were not credited to their bank accounts. In this regard scholarship committee contacted the District Authorities and matter was solved.

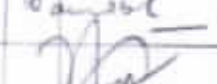
One complaint was received regarding the water cooler. Hostellers made complaint that water cooler is not working for 10 days but there is no one to get it working. This issue was resolved and the maintenance department directed in this regard.

One issue was resolved regarding student's name correction. One student of B.Ed 1st year complained that his name is wrong in college record. He got it corrected so many times but every time when he deposits the college fee his name appeared in the fee slip remained wrong. This issue was resolved and the name of the student was updated.

In addition to this, Dr. Pramod Kumar was instructed to liaison with the supervisor for the issues related to water cooler/filter and Electrician was asked to monitor the servicing of the electric items, like fans, lights etc.

Total 08 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. D. S. Rawat	Principal	Chairperson	
2	Dr. Perna Mittal	Teacher Education	Member Secretary	
3	Dr. Ashwani Kumar	Bio-Sciences	Member	
4	Dr. Saurabh Mittal	BBA	Member	
5	Dr. Nishant Rathi	Computer Application	Member	
6	Ms. Shivani Tyagi	Computer Application	Member (Student)	
7	Mr. Gaurav Kumar	Teacher Education	Member (Student)	

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Co-ordinator
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34

Shri Ram College, Muzaffarnagar

NOTICE


Date 19.08.2016

This is to inform you that a meeting of Grievance Redressal Cell will be held on 26.08.2016, Friday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to admission and College transportation.
3. Miscellaneous, by permission of chair.


(Dr. Prema Mittal)
Secretary, Member

To:


7. Dr. R. S. Chauhan, Chairperson
8. All the Honourable Members

Copy to

7. Coordinator, IQAC
8. President/ Secretary, Management Committee



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(Dr. Prema Mittal)
Secretary, Member


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

35

Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 26/08/2016 (Friday) TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. R. S. Chauhan
Secretary Member : Dr. Prerna Mittal
In Attendance : Dr. R. S. Chauhan, Dr. Prerna Mittal, Dr.

Ashwani Kumar, Dr. Saurabh Mittal, Dr. Pramod Kumar, Ms. Shivani Tyagi,
Mr. Amit Kumar Walia

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received 7 complaints on the various issues in the campus.

Dr. Saurabh Mittal, Member, discussed some minor issues related to examinations. These were resolved.

Two complaints regarding section change were resolved. BCA 1st year student complained that they were promised at the time of admission that they will be allotted same section. But now both are in different section and no one is ready to hear their problem. Head, Department of Business Administration was directed to look into the matter.


Co-ordinator
IOAC, Shri Ram College,
Muzaffarnagar



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Principal
Shri Ram College
Muzaffarnagar

One complaint was received from B. Ed pass out student that his degree was lost by the college staff. This issue was discussed with the office staff and asked them to search or get it from university.

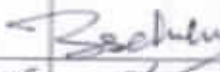
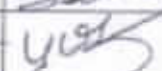
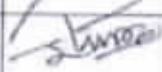

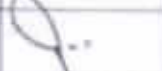
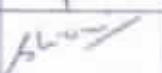
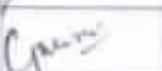
Two complaints were received about the remaining college dues from B. Sc CBZ and B. Com students and this issue was resolved by giving time to deposit remaining fee before Internal Examination.

One complaint was received hostel's mess. Hostellers made complaint that food quality so poor to eat. This issue was discussed with the warden and he was instructed to check food quality himself before serving to the students. He was also instructed that, if necessary, contractor may be changed.

One complaint was received from the students of BBA complaining that no internet facility is being provided during the period of computer lab. This was discussed with the Lab In charge he was and instructed to provide uninterrupted internet facility.

Total 07 issues was resolved. There is no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Purna Mittal	Teacher Education	Member Secretary	
3	Dr. Ashwani Kumar	Bio-sciences	Member	
4	Dr. Saurabh Mittal	BBA	Member	
5	Dr. Pramod Kumar	Physical Education	Member	
6	Ms. Shivani Tyagi	Computer Application	Member (Student)	
7	Mr. Gaurav Kumar	Teacher Education	Member (Student)	

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Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

Shri Ram College, Muzaffarnagar

NOTICE

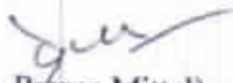
Date 16.11.2016

This is to inform you that a meeting of Grievance Redressal Cell will be held on 25.11.2016, Friday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to college transportation and vacations.
3. Miscellaneous, by permission of chair.


(Dr. Perna Mittal)
Secretary, Member


To:

5. Dr. R. S. Chauhan, Chairperson
6. All the Honourable Members

Copy to

5. Coordinator, IQAC
6. President/ Secretary, Management Committee




(Dr. Perna Mittal)
Secretary, Member

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Coordinator
IQAC, Shri Ram College,
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

38

Shri Ram College, Muzaffarnagar
Minutes of the Meeting

Meeting : **Grievance Redressal Cell**
Date & Day : **25/11/2016(Friday)TIME: 3:00 PM**
Location : **Principal Office**
Chairperson : **Dr. R. S. Chauhan**
Secretary Member : **Dr. Prerna Mittal**
In Attendance : **Dr. R. S. Chauhan, Dr. Prerna Mittal, Dr. Ashwani Kumar, Dr. Saurabh Mittal, Dr. Pramod Kumar, Ms. Shivani Tyagi, Mr. Amit Kumar Walia**

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received 6 complaints on the various issues in the campus. One complaint was received hostel's mess. Hostellers made complaint that food quality is poor to eat. This issue was discussed with the warden and he was instructed to check food quality himself before serving to the students. He was also instructed that, if necessary, change the dining contractor.

A complaint lodged by B. Com second year student regarding the misplacement of marksheet was resolved.


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One complaint was related to Re-exam of BCA Semester 1st Internal Examination which was conducted by the college. This was resolved as per the rules of the internal assessment of the university.

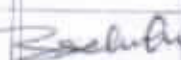
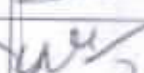
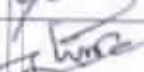
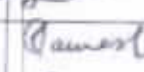


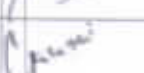
Two complaints were received from BBA 2nd year students regarding the college dues submission. This issue was resolved and students were given time to submit their remaining dues in next semester.

In addition to these complaints regarding servicing/cleaning of the water filters/coolers was resolved.

Dr. Pramod Kumar was instructed to liaison with the supervisor for the issues related to maintenance.

Total 06 issues was resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Purna Mittal	Teacher Education	Member Secretary	
3	Dr. Ashwani Kumar	Bio-sciences	Member	
4	Dr. Saurabh Mittal	BBA	Member	
5	Dr. Pramod Kumar	Physical Education	Member	
6	Ms. Shivani Tyagi	Computer Application	Member (Student)	
7	Mr. Gaurav Kumar	Teacher Education	Member (Student)	

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40

Shri Ram College, Muzaffarnagar

NOTICE

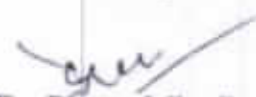
Date 03.03.2017

This is to inform you that a meeting of Grievance Redressal Cell will be held on 16.03.2017, Thursday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to upcoming examination and fees.
3. Miscellaneous, by permission of chair.


(Dr. Perna Mittal)
Secretary, Member

To:


3. Dr. R. S. Chauhan, Chairperson
4. All the Honourable Members

Copy to

3. Coordinator, IQAC
4. President/ Secretary, Management Committee



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(Dr. Perna Mittal)
Secretary, Member


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Principal
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Muzaffarnagar

41

Shri Ram College, Muzaffarnagar Minutes of the Meeting

Meeting : **Grievance Redressal Cell**
Date & Day : **16/03/2017 (Thursday) TIME: 3:00 PM**
Location : **Principal Office**
Chairperson : **Dr. R. S. Chauhan**
Secretary Member : **Dr. Perna Mittal**
In Attendance : **Dr. R. S. Chauhan, Dr. Perna Mittal, Dr.**

**Ashwani Kumar, Dr. Saurabh Mittal, Dr. Pramod Kumar, Ms. Shivani Tyagi,
Mr. Amit Kumar Walia**

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received 9 complaints on various issues, out of which 8 were resolved in this meeting.

One complaint was related to the M. Com pass out student, who complained that his marksheet has not been received yet from the university side. In this regard office staff was directed to make communication with the university staff to get his marksheet as soon as possible.


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42

Two complaints were received from BBA 2nd year students regarding the college dues submission. This issue was resolved and students were given time to submit their remaining fee dues.

Students of Education Department complained that there was a general lack of cooperation on the part of the staff. The issue was discussed. The principal assured that he would look into the matter and will talk to the Head Clerk and would take necessary action.

One complaint was received regarding hostel's mess. Hostellers made complaint that food quality is poor. This issue was discussed with the warden and warden was instructed to check food quality himself before serving to the students. He was also instructed to change the dining contractor, if required.


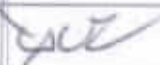
One complaint was regarding the college bus. Student of B. Com 2nd year made complaint that there was no seat for him in the bus to sit. This problem was sorted out.

Two complaints were received from BCA 1st year students regarding the college dues submission. This issue was resolved and students were given time to submit their remaining dues in next semester.

In addition to this Dr. Amit Tyagi, member, informed about the various aspects related to stress and strain of examinations to be conducted in near future were resolved.

Total 07 issues was resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Purna Mittal	Teacher Education	Member Secretary	


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43

3	Dr. Ashwani Kumar	Bio-sciences	Member	<i>[Signature]</i>
4	Dr. Saurabh Mittal	BBA	Member	<i>[Signature]</i>
5	Dr. Pramod Kumar	Physical Education	Member	<i>[Signature]</i>
6	Ms. Shivani Tyagi	Computer Application	Member (Student)	<i>[Signature]</i>
7	Mr. Gaurav Kumar	Teacher Education	Member (Student)	<i>[Signature]</i>



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[Signature]
Co-ordinator
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Muzaffarnagar

[Signature]
Principal
Shri Ram College
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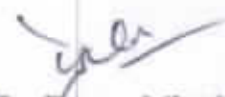
NOTICE

Date 19.05.2017

This is to inform you that a scheduled meeting of Grievance Redressal Cell will be held on 27.05.2017, Saturday, from 03:00 P.M. at Principal Office. All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Grievances related to hostel's mess and vacations.
3. Miscellaneous, by permission of chair.


(Dr. Perna Mittal)
Secretary, Member

To:

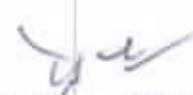
1. Dr. R. S. Chauhan, Chairperson
2. All the Honourable Members

Copy to

1. Coordinator, IQAC
2. President/ Secretary, Management Committee



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(Dr. Perna Mittal)
Secretary, Member


Co-ordinator
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45

Shri Ram College, Muzaffarnagar
Minutes of the Meeting

Meeting : **Grievance Redressal Cell**
Date & Day : **27/05/2017 (Saturday) Time: 3:00 PM**
Location : **Principal Office**
Chairperson : **Dr. R. S. Chauhan**
Secretary Member : **Dr. Prerna Mittal**
In Attendance : **Dr. R. S. Chauhan, Dr. Prerna Mittal, Dr. Ashwani Kumar, Dr. Saurabh Mittal, Dr. Pramod Kumar, Ms. Shivani Tyagi, Mr. Amit Kumar Walia**

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received 8 complaints on various issues, out of which 7 were redressed in this meeting.

One complaint was received regarding the water cooler. Student of B. Com 1st year made complaint that water purifier of hostel is down for maintenance. This issue was resolved.

One complaint from students of BCA 2nd semester regarding the internal marks was received. These were resolved and Dean, Computer Application directed to present the examination copies before the students and examiner as well.


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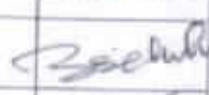
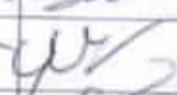
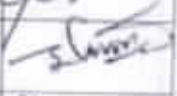
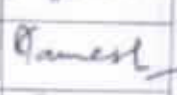

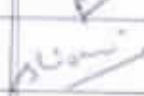
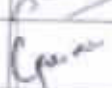
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A complaint was received from the M.Ed student for issuing the books from the Library. This issue was resolved and the librarian of SRC was instructed in this regard. Two complaints were related to the college dues of BCA students. This issue was resolved by

Two complaints were received from BBA 3rd year students regarding the college dues submission. This issue was resolved and students was given time to submit their remaining dues.

Total 07 issues was resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Ashwani Kumar	Bio-sciences	Member	
4	Dr. Saurabh Mittal	BBA	Member	
5	Dr. Pramod Kumar	Physical Education	Member	
6	Ms. Shivani Tyagi	Computer Application	Member (Student)	
7	Mr. Gaurav Kumar	Teacher Education	Member (Student)	




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47

Shri Ram College, Muzaffarnagar

NOTICE


Date 12.09.2017

This is to inform you that a meeting of Grievance Redressal Cell will be held on 23.09.2017, Saturday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to admission and College transportation.
3. Miscellaneous, by permission of chair.


(Dr. Pyerna Mittal)
Secretary, Member

To:


7. Dr. R. S. Chauhan, Chairperson
8. All the Honourable Members

Copy to

7. Coordinator, IQAC
8. President/ Secretary, Management Committee



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(Dr. Pyerna Mittal)
Secretary, Member


Co-ordinator
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Muzaffarnagar

48

Shri Ram College, Muzaffarnagar
Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 23/09/2017 (Saturday) TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. R. S. Chauhan
Secretary Member : Dr. Prerna Mittal
In Attendance : Dr. R. S. Chauhan, Dr. Prerna Mittal, Dr. Ashwani Kumar, Dr. Pramod Kumar, Dr. Amit Tyagi, Mr. Vishal, Ms. Neetu Singh

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received 10 complaints on various issues and all were redressed in this meeting.

One complaint was redressed regarding the parking. Student of B. Sc. 1st year made complaint that in the college parking his bike was damaged by the unknown person. The caretaker of parking was not there to look after. Both parties were heard and it was concluded that, it is the matter of negligence of duty from the side of parking employee. Employee was warned for future and student was given claim.


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IQAC, Shri Ram College,
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49

Three complaints were related to the college ID Card. Student of various courses made complaint that they lost his ID card and for the new one they deposited the required fees but till now, no ID card was issued. This issue was resolved by the discussion with ID Card In-charge. He assured that ID card will be issued as early as possible.

One complaint was related to the B. Com pass out student, who demanded his marksheet which was not received from the university side. In this regard office staff was directed to make communication with the university staff to get his marksheet as soon as possible.

Two complaints were received from M. Sc 1st year students regarding the college dues submission. This issue was resolved and students were given time to submit their remaining dues.

One complaint was related to the college uniform. Student of B.Ed 1st year made complaint that tailor stitching the college's uniform not stitched his uniform yet. The guard of the college was not permitting him to enter college without uniform. This was resolved and the tailor was asked to stitch his uniform within two days.

One complaint was regarding the college bus. Student of B. Com 2nd year made complaint that there was no seat for him in the bus to sit. This problem was sort out.

Two complaints regarding section change were resolved. B. Com 1st student complaint that they were promised at the time of admission that they will be allotted same section. But now both are in different section and no one was ready to hear their problem. Head, Department of Business Administration was directed to look into the matter.

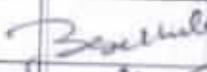
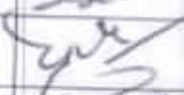
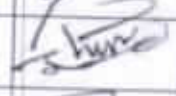

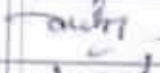
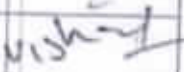
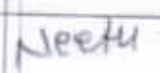
Total 09 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary

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Co-ordinator
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Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Ashwani Kumar	Biosciences	Member	
4	Dr. Pramod Kumar	Computer Application	Member	
5	Dr. Amit Tyagi	Computer Application	Member	
6	Mr. Vishal	Commerce	Member (Student)	
7	Ms. Neetu Singh	Physical Education	Member (Student)	

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Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Principal
Shri Ram College
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Shri Ram College, Muzaffarnagar

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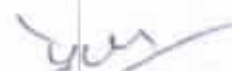
Date 02.12.2017

This is to inform you that a meeting of Grievance Redressal Cell will be held on 15.12.2017, Friday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to college transportation and vacations.
3. Miscellaneous, by permission of chair.


(Dr. Prema Mittal)
Secretary, Member


To:

5. Dr. R. S. Chauhan, Chairperson
6. All the Honourable Members


Copy to

5. Coordinator, IQAC
6. President/ Secretary, Management Committee

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(Dr. Prema Mittal)
Secretary, Member




Co-ordinator
IQAC, Shri Ram College
Muzaffarnagar


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52

Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Meeting	:	Grievance Redressal Cell
Date & Day	:	15/12/2017 (Friday) TIME: 3:00 PM
Location	:	Principal Office
Chairperson	:	Dr. R. S. Chauhan
Secretary Member	:	Dr. Perna Mittal
In Attendance	:	Dr. R. S. Chauhan, Dr. Perna Mittal, Dr. Ashwani Kumar, Dr. Pramod Kumar, Dr. Amit Tyagi, Mr. Vishal, Ms. Neetu Singh

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

There were 6 complaints received and all were resolved in this meeting.

Two complaints were received about the remaining college dues from BCA 1st year and B.Sc. 1st year students and this issue was resolved by giving time to deposit remaining fee within 30 days.

One issue was resolved regarding student's name correction. Himanshu student of B. Com 2nd Year made complaint that his name is wrong in college record. He got it corrected so many times but every time when he deposits the college fee his name


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53

appear in the fee slip remain wrong. This issue was redressed and Mr. Nand Kishor, Clerk corrected the students name on ERP portal.

One complaint was received from the students of BCA complaining that computers in the lab intermittently were hanged. This was discussed with the Lab In charge and he was instructed to resolve the problem.

One complaint was regarding the college bus. Student of BBA 3rd year made complaint that driver on Budhana route misbehaved with him. This problem was sort out and the driver of the bus warned by phone call.

A student of M. Ed 1st year complained of the behaviour of fourth grade staffs deputed on the entry gate of the SRC and mentioned some filthy languages to him.

Complaints from both sides reached to the GRC wherein after enquiry it found that the staff restricted the student to enter into the administrative block to meet the Principal because the principal with the other administrative person and staffs was in meeting and meeting was in progress, hence suggested the student concerned to come after the meeting is over, but the student was in hurry to get the appointment with the Principal.

In this committee enquires and

found that the staff at the gate was performing proper duties and the student has to wait till meeting ends.


So, it was decided to counsel the student concerned in particular and all the student in general.

Total 06 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

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S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar




Principal
Shri Ram College
Muzaffarnagar

2	Dr. Prerna Mittal	Teacher Education	Member Secretary	<i>[Signature]</i>
3	Dr. Ashwani Kumar	Biosciences	Member	<i>[Signature]</i>
4	Dr. Pramod Kumar	Computer Application	Member	<i>[Signature]</i>
5	Dr. Amit Tyagi	Computer Application	Member	<i>[Signature]</i>
6	Mr. Vishal	Commerce	Member (Student)	<i>[Signature]</i>
7	Ms. Neetu Singh	Physical Education	Member (Student)	<i>[Signature]</i>



[Signature]
 Co-ordinator
 IQAC, Shri Ram College,
 Muzaffarnagar

[Signature]
 Principal
 Shri Ram College
 Muzaffarnagar

Shri Ram College, Muzaffarnagar

NOTICE

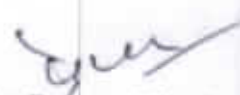
Date 07.04.2018

This is to inform you that a meeting of Grievance Redressal Cell will be held on 16.04.2018, Monday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to upcoming examination and fees.
3. Miscellaneous, by permission of chair.


(Dr. Prerna Mittal)
Secretary, Member

To:

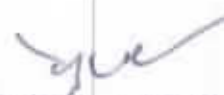
3. Dr. R. S. Chauhan, Chairperson
4. All the Honourable Members

Copy to

3. Coordinator, IQAC
4. President/ Secretary, Management Committee



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(Dr. Prerna Mittal)
Secretary, Member


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

56

Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 16/04/2018 (Monday) TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. R. S. Chauhan
Secretary Member : Dr. Prerna Mittal
In Attendance : Dr. R. S. Chauhan, Dr. Prerna Mittal, Dr. Ashwani Kumar, Dr. Pramod Kumar, Dr. Amit Tyagi, Mr. Vishal, Ms. Neetu Singh

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received 8 complaints on various issues, out of which 7 were resolved in this meeting.

Three complaints were related to the college dues of SC students. In this regard Principal of the college was instructed to discuss this issue with Hon'ble Chairman of SRGC at priority basis.

One complaint from students of BBA 4th semester regarding the internal marks received, which was resolved according to the university guidelines. One complaint


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Principal
Shri Ram College
Muzaffarnagar

57

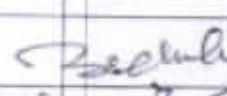
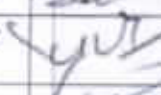
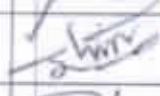
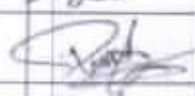
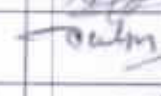
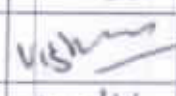
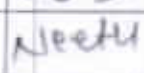
was received regarding the college bus timing and routes. Bus in-charge was directing regarding the issue and follow up.

Two complaints were received from B. Sc. 2nd year students regarding the college dues submission. This issue was resolved and students were given time to submit their remaining dues.


In addition to this Dr. Amit Tyagi, member, informed the various aspects related to stress and strain of examinations to be conducted in near future which were resolved.

Total 07 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Ashwani Kumar	Bio-sciences	Member	
4	Dr. Pramod Kumar	Computer Application	Member	
5	Dr. Amit Tyagi	Computer Application	Member	
6	Mr. Vishal	Commerce	Member (Student)	
7	Ms. Neetu Singh	Physical Education	Member (Student)	

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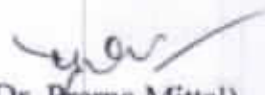
NOTICE

Date 18.06.2018

This is to inform you that a scheduled meeting of Grievance Redressal Cell will be held on 23.06.2018, Saturday, from 03:00 P.M. at Principal Office. All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Grievances related to hostel and vacations.
3. Miscellaneous, by permission of chair.


(Dr. Prema Mittal)
Secretary, Member

To:

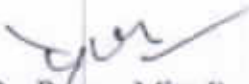
1. Dr. R. S. Chauhan, Chairperson
2. All the Honourable Members


Copy to

1. Coordinator, IQAC
2. President/ Secretary, Management Committee



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(Dr. Prema Mittal)
Secretary, Member


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59

Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 23/06/2018 (Saturday) Time: 3:00 PM
Location : Principal Office
Chairperson : Dr. R. S. Chauhan
Secretary Member : Dr. Purna Mittal
In Attendance : Dr. R. S. Chauhan, Dr. Purna Mittal, Dr. Ashwani Kumar, Dr. Pramod Kumar, Dr. Amit Tyagi, Mr. Vishal, Ms. Neetu Singh

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received 10 complaints on various issues, out of which 9 were redressed in this meeting.

One complaint was received regarding the water cooler. Student of M. Sc 1st year made complaint that in hostel water purifier is not working for 1 month but there is no one to get it working. This issue was resolved and the maintenance department was directed in this regard.



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IQAC, Shri Ram College,
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60

Two complaints from students of M. Com 2nd semester regarding the internal marks were received. These are resolved and HOD, Commerce directed to present the examination copies before the students and examiner as well.

Three complaints were received from hostelers. They were complaining that their external exams are going on beside this the mess in-charge stopped the dining. They are facing food problem. Mess in-charge was instructed to make alternative arrangement of foods for such kind of students.

One complaint from BPES 1st year student regarding library book. He got issued the book from library, but not submitted in time. Librarian imposed Rs. 300 as penalty. He wanted to wave off this penalty. This issue was redressed and Librarian was asked to reconsider his request, if reason is genuine.

Two complaints were regarding the college dues. These were also redressed.

Dr. Amit Tyagi, member, informed the various aspects related to the college admission policy, for which Mrs. Nectu Singh, Admission In-Charge was instructed.

It was decided that Grievance Redressal Cell shall not entertain the following issues:

1. Decisions of the Executive Council, Academic Council, Board of studies and other Administrative or Academic Committees constituted by the University.
2. Decisions with regard to award of scholarship, fee concessions, medals, etc.
3. Decisions made by the University with regard to disciplinary matters and misconduct.
4. Decisions of the University about admissions in any courses offered by the Institute.
5. Decisions by competent authority on assessment and examination result.


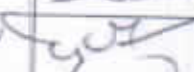
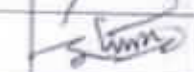
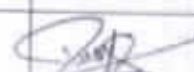

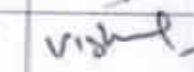
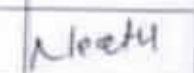
Total 09 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.


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Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Ashwani Kumar	Bio-sciences	Member	
4	Dr. Pramod Kumar	Computer Application	Member	
5	Dr. Amit Tyagi	Computer Application	Member	
6	Mr. Vishal	Commerce	Member (Student)	
7	Ms. Neetu Singh	Physical Education	Member (Student)	

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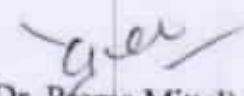
Date 05.10.2018

This is to inform you that a meeting of Grievance Redressal Cell will be held on 13.10.2018, Saturday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to Re-admission and College buses.
3. Miscellaneous, by permission of chair.


(Dr. Prema Mittal)
Secretary, Member

To:

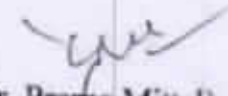
7. Dr. R. S. Chauhan, Chairperson
8. All the Honourable Members


Copy to

7. Coordinator, IQAC
8. President/ Secretary, Management Committee



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(Dr. Prema Mittal)
Secretary, Member


Co-ordinator
IQAC, Shri Ram College,
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Muzaffarnagar

63

Shri Ram College, Muzaffarnagar
Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 13/10/2018 (Saturday) TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. R. S. Chauhan
Secretary Member : Dr. Prerna Mittal
In Attendance : Dr. R. S. Chauhan, Dr. Prerna Mittal, Dr. Manoj Mittal, Dr. Amit Tyagi, Dr. A. A. Khan, Mr. Mohsin, Ms. Shreya Goyal

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

In previous meeting dated 30.06.2018, Grievance Redressal Cell observed the parking problem faced by our students. It was resolved by discussion with college trustee Mr. D. K. Chaudhary.

Dr. Ashfaq Ali, Counsellor, informed the various aspects related to stress and strain of examinations to be conducted in near future were resolved.

Two complaints regarding section change were resolved.

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One complaint was received from B.Sc. (Biotech) pass out student that his degree was lost by the college staff. This issue was discussed with the office staff and asked them to search or get it from university.


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IQAC, Shri Ram College,
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64

Two complaints were received about the remaining college dues from MJMC and B.Sc. students and this issue was resolved by giving time to deposit remaining fee before Internal Examination.

One complaint was received from the students of BBA complaining that no internet facility was provided during the period of computer lab. This was discussed with the Lab In charge and instructed him to provide internet facility.

Dr. Pramod Kumar was instructed to liaison with the supervisor for the issues related to discipline in the campus. He was directed to routine checking of the department for ragging related issues.

Total 09 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Manoj Mittal	Basic Science	Member	
4	Dr. Amit Tyagi	Computer Application	Member	
5	Dr. A. A. Khan	Physical Education	Member	
6	Mr. Mohsin	Commerce	Member (Student)	
7	Ms. Shreya Goyal	Teacher Education	Member (Student)	



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IQAC, Shri Ram College,
Muzaffarnagar

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65

Shri Ram College, Muzaffarnagar

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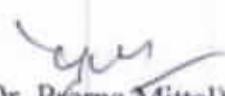
Date 11.12.2018

This is to inform you that a meeting of Grievance Redressal Cell will be held on 21.12.2018, Friday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to college buses and vacations.
3. Miscellaneous, by permission of chair.


(Dr. Prerna Mittal)
Secretary, Member

To:

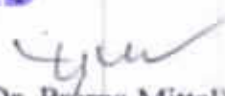
5. Dr. R. S. Chauhan, Chairperson
6. All the Honourable Members

Copy to

5. Coordinator, IQAC
6. President/ Secretary, Management Committee

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(Dr. Prerna Mittal)
Secretary, Member


Co-ordinator
IQAC, Shri Ram College,
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Shri Ram College
Muzaffarnagar

66

Shri Ram College, Muzaffarnagar
Minutes of the Meeting

Meeting : **Grievance Redressal Cell**
Date & Day : **21/12/2018 (Friday) TIME: 3:00 PM**
Location : **Principal Office**
Chairperson : **Dr. R. S. Chauhan**
Secretary Member : **Dr. Prerna Mittal**
In Attendance : **Dr. R. S. Chauhan, Dr. Prerna Mittal, Dr. Manoj Mittal, Dr. Amit Tyagi, Dr. A. A. Khan, Mr. Mohsin, Ms. Shreya Goyal**

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

There were 6 complaints received and all were resolved in this meeting. Most of the complaints were related to the college dues.

One complaint was related to the college ID Card. Student of B. Com 2nd year made complaint that he lost his ID card and for the new one he deposited the required fees but till now, no ID card was issued. This issue was resolved by the discussion with Mr. Sandeep Rathi. He assured that ID card will be issued as early as possible.

One complaint was regarding the college bus driver. Student of BBA 3rd year made complaint that driver on Shamli route misbehaved with him. This problem was sort out and the driver was instructed accordingly.


Co-ordinator
IQAC, Shri Ram College,
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Shri Ram College
Muzaffarnagar

67

In addition to this Mr. Mohsin, member, informed the various issues related to the winter vacation. These issues were resolved in consultation with Principal.

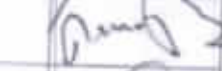
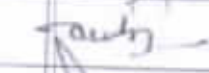
One complaint was related to the canteen's food quality. It was also resolved.

One complaint was regarding the internal exam. BCA 2nd year student was not satisfied with his marks. Dean, Department of Computer Application was directed in this regard. Dean, Dr. Nishant Rathi discussed this issue with the Cell. He is ready to re-check applicant's examination copy.

One issue was resolved regarding student's name correction. Vishal student of M. Com 1st year complaint that his name is wrong in college record. He got it corrected many times but every time he deposited the college fee his name in the fee slip remained wrong. This issue was resolved and Mr. Nand Kishor, office staff the students name on ERP portal.

Total 06 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Manoj Mittal	Basic Science	Member	
4	Dr. Amit Tyagi	Computer Application	Member	
5	Dr. A. A. Khan	Physical Education	Member	
6	Mr. Mohsin	Commerce	Member (Student)	
7	Ms. Shreya Goyal	Teacher Education	Member (Student)	

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Muzaffarnagar


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Shri Ram College
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68

Shri Ram College, Muzaffarnagar

NOTICE

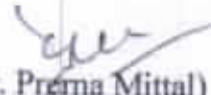
Date 13.02.2019

This is to inform you that a meeting of Grievance Redressal Cell will be held on 21.02.2019, Thursday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to upcoming examination and fees.
3. Miscellaneous, by permission of chair.


(Dr. Prema Mittal)
Secretary, Member

To:


3. Dr. R. S. Chauhan, Chairperson
4. All the Honourable Members

Copy to

3. Coordinator, IQAC
4. President/ Secretary, Management Committee



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(Dr. Prema Mittal)
Secretary, Member


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69

Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 21/02/2019 (Thursday) TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. R. S. Chauhan
Secretary Member : Dr. Prerna Mittal
In Attendance : Dr. R. S. Chauhan, Dr. Prerna Mittal, Dr. Manoj Mittal, Dr. Amit Tyagi, Dr. A. A. Khan, Mr. Mohsin, Ms. Shreya Goyal

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received the various complaints regarding Internal Examination Assessment. These were resolved with the rules of the internal assessment of the university.

One complaint was received regarding the college bus timing and routes. Bus in-charge was directed regarding the issue and follow up.

Two complaints were received from BBA 1st year students regarding the college dues submission. This issue was resolved and students were given time to submit their remaining dues.

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Principal
Shri Ram College
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One complaint was received regarding hostel's mess. Hostelers made complaint that food quality so poor to eat. This issue was discussed with the warden and instructed him to check food quality himself before serving to the students.

One complaint was received regarding the water cooler. Student of M. Sc (Microbiology) 1st year made complaint that water cooler is not working for 1 month but there is no one to get it working. This issue was resolved and the maintenance department directed in this regard.

In addition to this students' complaint that office staff not properly addressed the students and there was a general lack of cooperation on the part of the staff. The issue was discussed. The principal assured that he would look into the matter and will talk to the Head Clerk and would take necessary action.

One complaint was received from the students of Commerce Department regarding the sports week. They were complaining that during sports week some student beat them. This issue was forwarded to the Dr. Pramod Kumar.


Total 08 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Manoj Mittal	Basic Science	Member	
4	Dr. Amit Tyagi	Computer Application	Member	
5	Dr. A. A. Khan	Physical Education	Member	
6	Mr. Mohsin	Commerce	Member (Student)	
7	Ms. Shreya Goyal	Teacher Education	Member (Student)	




Co-ordinator
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Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

71

Shri Ram College, Muzaffarnagar

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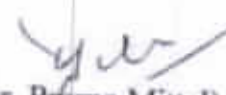
Date 24.05.2019

This is to inform you that a scheduled meeting of Grievance Redressal Cell will be held on 31.05.2019, Friday, from 03:00 P.M. at the Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Grievances related to hostel's mess.
3. Miscellaneous, by permission of chair.


(Dr. Prema Mittal)
Secretary, Member

To:

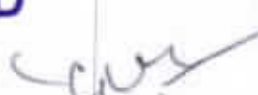
1. Dr. R. S. Chauhan, Chairperson
2. All the Honourable Members


Copy to

1. Coordinator, IQAC
2. President/ Secretary, Management Committee

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(Dr. Prema Mittal)
Secretary, Member


Co-ordinator
IQAC, Shri Ram College,
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72

Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 31/05/2019 (Friday) TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. R. S. Chauhan
Secretary Member : Dr. Prerna Mittal
In Attendance : Dr. R. S. Chauhan, Dr. Prerna Mittal, Dr. Manoj Mittal, Dr. Amit Tyagi, Dr. A. A. Khan, Mr. Mohsin, Ms. Shreya Goyal

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received 9 complaints on various issues, out of which 8 were resolved in this meeting.

Two complaints from students of BFA 4th semester regarding the internal marks were received, which were resolved in the light of the university rules.

Two complaints were received from hostelers. They were complaining that their external exams were going on beside this the mess in-charge stopped the dining. They were facing food problem. Mess in-charge was instructed to make alternative arrangements of foods for such kind of students.


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar




Principal
Shri Ram College
Muzaffarnagar

73


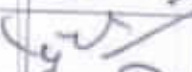
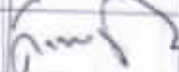
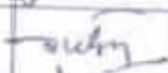
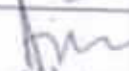
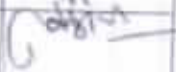
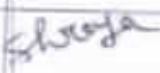
One complaint was related to the B. Sc pass out student, who demanded his marksheet which is not received yet from the university side. In this regard office staff was directed to make communication with the university staff to get his marksheet as soon as possible.

One complaint was received from the student of M. Com regarding the pages missing from the book issued from the library. This issue was resolved by the librarian of SRC.

Two complaints were related to the college dues of some 4 students. In this regard a two-member committee was formed to make the policy in this regard. The committee was instructed to present this policy before the Hon'ble Chairman.


Total 09 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Manoj Mittal	Basic Science	Member	
4	Dr. Amit Tyagi	Computer Application	Member	
5	Dr. A. A. Khan	Physical Education	Member	
6	Mr. Mohsin	Commerce	Member (Student)	
7	Ms. Shreya Goyal	Teacher Education	Member (Student)	

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Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Principal
Shri Ram College,
Muzaffarnagar

74

Shri Ram College, Muzaffarnagar

NOTICE

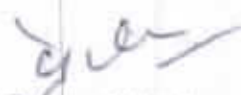
Date 19.09.2019

This is to inform you that a meeting of Grievance Redressal Cell will be held on 28.09.2019, Saturday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to Re-admission fees.
3. Miscellaneous, by permission of chair.


(Dr. Prema Mittal)
Secretary, Member

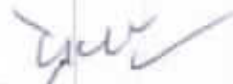
To:

7. Dr. Aditya Gautam, Chairperson
8. All the Honourable Members

Copy to

7. Coordinator, IQAC
8. President/ Secretary, Management Committee




(Dr. Prema Mittal)
Secretary, Member


Principal
Shri Ram College
Muzaffarnagar


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

75

Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 28/09/2019 (Saturday) TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. Aditya Gautam
Secretary Member : Dr. Prerna Mittal
In Attendance : Dr. Aditya Gautam, Dr. Prerna Mittal, Dr. Manoj Mittal, Dr. Sourabh Jain, Dr. A. A. Khan, Mr. Mohsin, Ms. Shreya Goyal

- Dr. Aditya Gautam (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

In previous meeting dated 29.06.2019, Grievance Redressal Cell observed the problem regarding servicing/cleaning of the water filters/coolers. It was resolved. Maintenance Department was instructed to check all light and fans. The compliance report was presented before the members of the Grievance Redressal Cell.

There were 5 complaints received and all were resolved in this meeting. Mostly complaints were related to the new admission and dues.

One complaint was related to the college uniform. Student of BJMC 1st year made complaint that tailor stitching the college's uniform did not stitch its uniform yet. The


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76

guard of the college is not permitting him to enter college without uniform. This was resolved and the tailor was asked to stitch his uniform within two days.

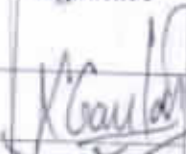
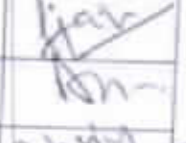
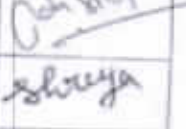



One complaint was regarding the college bus. Student of B. Com IInd year made complaint that there was no seat for him in the bus. This problem was sorted out.

In addition to this Mr. Mohsin, member, inform the various issues related to the college dues. These issues were resolved and a two-member committee formed to look into the matter.

One complaint was related to the canteen's rate list. It was also resolved with the help of the college rules and regulations.

Total 06 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. Aditya Gautam	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Manoj Mittal	Basic Science	Member	
4	Dr. Sourabh Jain	Bio-science	Member	
5	Dr. A. A. Khan	Physical Education	Member	
6	Mr. Mohsin	Commerce	Member (Student)	
7	Ms. Shreya Goyal	Teacher Education	Member (Student)	

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Co-ordinator
GAC, Shri Ram College,
Muzaffarnagar


Principal
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77

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NOTICE

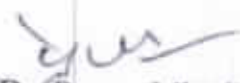
Date 16.12.2019

This is to inform you that a meeting of Grievance Redressal Cell will be held on 23.12.2019, Monday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to college buses.
3. Miscellaneous, by permission of chair.


(Dr. Prerna Mittal)
Secretary, Member

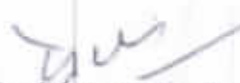
To:

5. Dr. Aditya Gautam, Chairperson
6. All the Honourable Members

Copy to

5. Coordinator, IQAC
6. President/ Secretary, Management Committee




(Dr. Prerna Mittal)
Secretary, Member

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Principal
Shri Ram College
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78

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Minutes of the Meeting

Meeting	:	Grievance Redressal Cell
Date & Day	:	23/12/2019 (Monday) TIME: 3:00 PM
Location	:	Principal Office
Chairperson	:	Dr. Aditya Gautam
Secretary Member	:	Dr. Perna Mittal
In Attendance	:	Dr. Aditya Gautam, Dr. Perna Mittal, Dr. Manoj Mittal, Dr. Sourabh Jain, Dr. A. A. Khan, Mr. Mohsin, Ms. Shreya Goyal

- Dr. Aditya Gautam (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.
- Any other Agenda, if left out, will be discussed with the permission of the chairman.

Grievance Redressal Cell received 6 complaints on the various issues in the campus. One complaint was received regarding hostel's mess. Hostellers made complaint that food quality is poor. This issue was discussed with the warden and instructed him to check food quality himself before serving to the students. He was also instructed that, if necessary, change the dining contractor.


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79

One complaint was related to Re-exam of BCA Semester 1st Internal Examination which was conducted by the college. This was resolved with the rules of the internal assessment of the university.

Two complaints were received from BBA 2nd year students regarding the college dues submission. This issue was resolved and students were given time to submit their remaining dues in next semester.

In addition to these complaints regarding servicing/cleaning of the water filters/coolers were resolved. Maintenance Department instructed that all light and fans should be serviced before commencement of the new semester.

Total 06 issues were resolved There is no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. Aditya Gautam	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Manoj Mittal	Basic Science	Member	
4	Dr. Sourabh Jain	Bio-science	Member	
5	Dr. A. A. Khan	Physical Education	Member	
6	Mr. Mohsin	Commerce	Member (Student)	
7	Ms. Shreya Goyal	Teacher Education	Member (Student)	



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80

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NOTICE

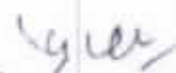
Date 06.03.2020

This is to inform you that a meeting of Grievance Redressal Cell will be held on 11.03.2020, Wednesday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to rising COVID-19 cases.
3. Miscellaneous, by permission of chair.



(Dr. Prerna Mittal)
Secretary, Member

To:

3. Dr. Aditya Gautam, Chairperson
4. All the Honourable Members

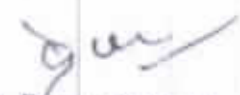
Copy to

3. Coordinator, IQAC
4. President/ Secretary, Management Committee


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar



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(Dr. Prerna Mittal)
Secretary, Member


Principal
Shri Ram College
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81

Shri Ram College, Muzaffarnagar


Minutes of the Meeting

Meeting : Grievance Redressal Cell
Date & Day : 11/03/2020 (Wednesday) TIME: 3:00 PM
Location : Principal Office
Chairperson : Dr. Aditya Gautam
Secretary Member : Dr. Prerna Mittal
In Attendance : Dr. Aditya Gautam, Dr. Prerna Mittal, Dr. Manoj Mittal, Dr. Sourabh Jain, Dr. A. A. Khan, Mr. Mohsin, Ms. Shreya Goyal

- Dr. Aditya Gautam (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received the various complaints regarding Internal Examination Assessment. These were resolved as per the rules of the internal assessment of the university.

In addition to this Dr. Manoj Mittal, member, informed the various aspects related to rising cases of COVID-19 and its outcomes, online classes and examinations to be conducted in near future were resolved. One complaint was received regarding the college bus timing and routes. Two complaints were received from B. Com IInd year students regarding the college dues submission. This issue was resolved and students


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82

were given time to submit their remaining dues. It was reported as per the complaints were received that student were made to wait for long periods by the Bank staff, their issues were not properly addressed and there was a general lack of cooperation on the part of the bank staff. The issue was discussed with due importance. The principal assured that he would look into the matter and will talk to the Bank Manager and would take necessary action.

Dr. Sourabh Jain along with Dr. Pramod Kumar were instructed to liaison with the supervisor for the issues related to social distancing and sanitisation.

Total 07 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. Aditya Gautam	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Manoj Mittal	Basic Science	Member	
4	Dr. Sourabh Jain	Bio-science	Member	
5	Dr. A. A. Khan	Physical Education	Member	
6	Mr. Mohsin	Commerce	Member (Student)	
7	Ms. Shreya Goyal	Teacher Education	Member (Student)	



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83

Shri Ram College, Muzaffarnagar

NOTICE

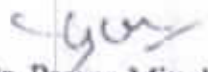
Date 08.05.2020

This is to inform you that a scheduled meeting of Grievance Redressal Cell will be held on 18.05.2020, Monday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Mechanism of redressal of grievances.
3. Miscellaneous, by permission of chair.

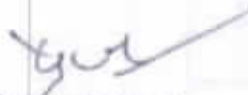

(Dr. Prema Mittal)
Secretary, Member

To:

1. Dr. Aditya Gautam, Chairperson
2. All the Honourable Members

Copy to

1. Coordinator, IQAC
2. President/ Secretary, Management Committee


(Dr. Prema Mittal)
Secretary, Member



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Shri Ram College
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84

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Minutes of the Meeting


Meeting	:	Grievance Redressal Cell
Date & Day	:	18/05/2020 (Monday) TIME: 3:00 PM
Location	:	Principal Office
Chairperson	:	Dr. Aditya Gautam
Secretary Member	:	Dr. Prerna Mittal
In Attendance	:	Dr. Aditya Gautam, Dr. Prerna Mittal, Dr. Manoj Mittal, Dr. Sourabh Jain, Dr. A. A. Khan, Mr. Mohsin, Ms. Shreya Goyal

- Dr. Aditya Gautam (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.
- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

In previous meeting dated 18.03.2020, Grievance Redressal Cell observed the problem of COVID-19 pandemic and problem faced by our students. It was resolved with the help of direction issued by the government. The decision for online classes was implemented.

In addition to this Dr. A. A. Khan, member, inform the various aspects related to online classes and examinations to be conducted in near future were resolved.

The mechanism of redressal of grievances and its regulation was discussed, Following are the highlights of the discussion:


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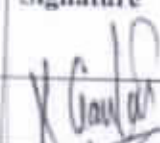


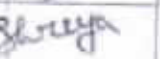

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85

- I. Grievance redressal committee shall consider only individual grievances of specific nature of students and staff.
- II. The GRC shall not consider any grievance of general applicability or of collective nature or raised collectively by more than one employee/student.
- III. After receiving complaint / application the committee will decide on the merit of case regarding scope of further discussion / investigation.
- IV. GRC will meet only as and when required. If required, it meets more frequently.
- V. The GRC may mediate between complainant and defendant against whom the complaint was made, if required.
- VI. Time bound redressal of grievances would be appreciable.
- VII. The grievances must be submitted in writing to chairman GRC in sealed envelope marked as confidential.

Total 09 issues was resolved. There is no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. Aditya Gautam	Principal	Chairperson	
2	Dr. Purna Mittal	Teacher Education	Member Secretary	
3	Dr. Manoj Mittal	Basic Science	Member	
4	Dr. Sourabh Jain	Bio-science	Member	
5	Dr. A. A. Khan	Physical Education	Member	
6	Mr. Mohsin	Commerce	Member (Student)	
7	Ms. Shreya Goyal	Teacher Education	Member (Student)	


Co-ordinator
IQAC, Shri Ram College,
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Principal
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Shri Ram College, Muzaffarnagar

NOTICE


Date 28.08.2015

A meeting of the Women Grievance Redressal Cell will be held on 05.09.2015 at 3.00 P.M. at Principal office. All members are requested to attend the meeting to discuss following agenda:


(Dr. Neetu Singh)
Convenor
Women Grievance
Redressal Cell

To:
1. All the Honourable Members

Copy to
1. Dr. D. S. Rawat, Principal
2. Coordinator, IQAC


(Dr. Neetu Singh)
Convenor
Women Grievance
Redressal Cell




Co-ordinator
IQAC, Shri Ram College,
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Principal
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Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Women Grievance Redressal Cell

Date & Day : 05/09/2015 (Saturday) Time: 3:00 PM
Venue : Principal Office
Chairperson : Dr. Neetu Singh

- The Chairperson welcomed all the members and appreciated their performance in the Internal Compliant Committee.
- Dr. Prerna Mittal (Member) read the agenda with the permission of the Chairperson before the members.

Agenda No. 1 –

Dr. Prerna Mittal, Member of Women Grievance Redressal Cell requested the Convenor to discuss the objective and functions of the committee. On the request of Dr. Prerna Mittal, Dr. Neetu Singh, Convenor of the Committee explained the composition of this committee, then explained this matter thoroughly to all the members.

Agenda No. 2 –

Confirmation/adoption of UGC guidelines on women grievances and sexual harassment in the educational institutions, it was decided:

- To develop a proper guidelines and norms for a policy against sexual harassment of the women of the college, and
- To develop principles and procedures for combating sexual harassment.

Agenda No. 3 –

Regarding matters relating to complaint, the house confirms that not a single complain from the women of the college have been received by the Committee, hence Redressal is NIL.

As there was no other matter for discussion, the meeting ended with vote of thanks to all the members present.

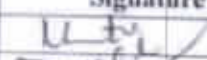
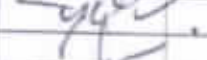


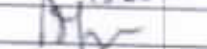



Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar




Principal
Shri Ram College
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88

Women Grievance Redressal Cell

S. No.	Name	Designation	Signature
1	Dr. Neetu Singh	Convenor	
2	Dr. Prema Mittal	Member	
3	Ms. Roopal Malik	Member	
4	Ms. Jyotsana Yadav	Member	
5	Ms. Ramika Verma	Member	
6	Ms. Annu Nayak	Member	
7	Ms. Ayesha Praveen	Member	


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IQAC, Shri Ram College,
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89

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NOTICE

Date 27.08.2016


A meeting of the ^{Women} Grievance Redressal Cell will be held on 03.09.2016 at 3.00 P.M. at Principal office. All members are requested to attend the meeting to discuss following agenda:


(Dr. Neetu Singh)
Convenor
Women Grievance
Redressal Cell

To:
1. All the Honourable Members

Copy to
1. Dr. R. S. Chauhan, Principal
2. Coordinator, IQAC


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


(Dr. Neetu Singh)
Convenor
Women Grievance
Redressal Cell

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96

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Minutes of the Meeting

Women Grievance Redressal Cell

Date & Day : 03/09/2016 (Saturday) Time: 3:00 PM
Venue : Principal Office
Chairperson : Dr. Neetu Singh

- The Chairperson welcomed all the members and appreciated their performance in the Internal Compliant Committee.
- Dr. Prerna Mittal (Member) read the agenda with the permission of the Chairperson before the members.

Agenda No. 1 –

To read and confirm the minutes of the previous meeting of the Women Grievance Cell held on 5th September 2015. The members unanimously confirmed the minutes.

Agenda No. 2 –

Regarding measures to be taken, it was decided to promote measures aimed at achieving gender equality, removal of gender bias or discrimination, sexual harassment and other acts of gender based violence in the college, since the college is a co-educational, hence safety and security to the girl students should be given priority.

Agenda No. 3 –

Regarding matter of grievance complaint, it was found by the members that not a single grievance has been brought to the notice of the Committee during the session, thus Redressal is nil.

As there was no other matter to discuss, the meeting ended with vote of thanks to all the members present.

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91

Women Grievance Redressal Cell

S. No.	Name	Designation	Signature
1	Dr. Neetu Singh	Convenor	
2	Ms. Jyotsana Yadav	Member	
3	Ms. Ramika Verma	Member	
4	Ms. Annu Nayak	Member	
5	Ms. Ayesha Praveen	Member	


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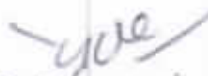
NOTICE

Date 16.12.2017

A meeting of the Internal Complaints Committee (ICC) will be held on 23.12.2017 at 3.00 P.M. at Room No. G-1. All members are requested to attend the meeting to discuss following agenda:

Agenda:

1. Role and Activity of Internal Complaints Committee.
2. Complaints of the Students and Employees.
3. Women Empowerment Week
4. Miscellaneous, by permission of chair.

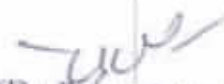

(Dr. Prema Mittal)
Presiding Officer
Internal Complaint
Committee

To:

1. All the Honourable Members

Copy to

1. Dr. R. S. Chauhan, Principal
2. Coordinator, IQAC


(Dr. Prema Mittal)
Presiding Officer
Internal Complaint
Committee




Co-ordinator
IQAC, Shri Ram College,
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Minutes of the Meeting

Internal Compliant Committee

Date & Day : 23/12/2017 (Saturday) Time: 3:00 PM
Venue : G-1
Chairperson : Dr. Purna Mittal

- The Chairperson welcomed all the members and appreciated their performance in the Internal Compliant Committee.
- Dr. Neetu Singh (Member) read the agenda with the permission of the Chairperson before the members.

Agenda No. 1 –

Dr. Neetu Singh, Member of Internal Compliant Committee requested the Presiding Officer to discuss the objective and functions of the committee. On the request of Dr. Neetu Singh, Dr. Purna Mittal, Presiding Officer of the Committee explained the composition of this committee, then explained this matter thoroughly to all the members. requested them to go through the UGC (Prevention, prohibition and redressal of sexual harassment of women employees and students in higher educational institutions) Regulations, 2015 published in the Gazette of India dated May 2, 2016. She also distributed the printed summary of the regulations to all members as a ready reference.

On discussion with the all members of the Committee it was resolved that the Internal Complaints Committee of Shri Ram College will organize workshop and awareness programme frequently on this matter

Agenda No. 2 –


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar



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Shri Ram College
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Presiding Officer said that no complaints of its nature received from the students as well as from the employees till date, so no resolution has been taken on this agenda.

Agenda No. 3 -

Presiding Officer told the members of ICC that women safety and empowerment program would be organized in the college in the next month.

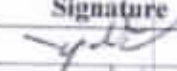
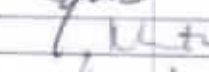

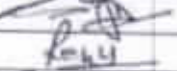
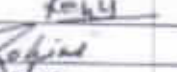


Agenda No. 4 -

The Chairperson requested everyone to make the students aware of this policy so that they can come forward and report such issues, if any.

Members of Internal Compliant Committee requested presiding officer for a regular meeting of the cell. On this request it was resolved that if any Complaints received from the employees/students, in near future the ICC Cell may call for an urgent meeting.

The meeting concluded with vote of thanks by Dr. Neetu Singh.

Internal Compliant Committee

S. No.	Name	Designation	Signature
1	Dr. Prerna Mittal	Presiding Officer	
2	Dr. Neetu Singh	Member	
3	Dr. Roupal Malik	Member	
4	Mrs. Suman Bhatia	Member	
5	Mrs. Renu Chaudhary	Member	
6	Rohini Saini	Student Representative	
7	Ashu Rani	Student Representative	




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95

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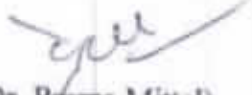
NOTICE

Date 22.06.2018

A meeting of the Internal Complaints Committee (ICC) will be held on 30.06.2018 at 3.00 P.M. at Principal Office. All members are requested to attend the meeting to discuss following agenda:

Agenda:

1. Complaints of the Students and Employees.
2. Miscellaneous, by permission of chair.


(Dr. Perna Mittal)
Presiding Officer
Internal Complaint
Committee

To:

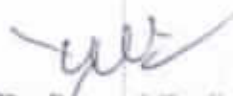
1. All the Honourable Members

Copy to

1. Dr. R. S. Chauhan, Principal
2. Coordinator, IQAC


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar




(Dr. Perna Mittal)
Presiding Officer
Internal Complaint
Committee

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Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Internal Compliant Committee

Date & Day : 30/06/2018 (Saturday) Time: 3:00 PM
Venue : G-1
Chairperson : Dr. Prerna Mittal

- The Chairperson welcomed all the members and appreciated their performance in the Internal Compliant Committee.
- Dr. Neetu Singh, Member of the Internal Complaints Committee, read out the minutes of the Previous meeting held on 26.11.2017 before the meeting. The committee approved the minutes of previous meeting.

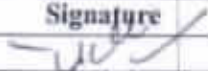
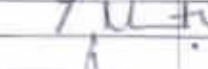

Agenda No. 1 –

Dr. Roupal Malik, Member, ICC requested Presiding Officer of Internal Complaints Committee to place the numbers of Complaints Received, Disposed and Rejected in last six months. On her request Presiding Officer informed the members that no any matter of complaints was recorded from the students as well as from the employees of the institution in last six months. Hence no resolution has been taken on this agenda

Agenda No. 2 –

No other matters have come before the meeting hence Presiding Officer has committed vote of thanks to all the member and concluded the proceedings.


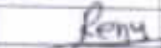
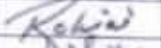

Internal Compliant Committee

S. No.	Name	Designation	Signature
1	Dr. Prerna Mittal	Presiding Officer	
2	Dr. Neetu Singh	Member	
3	Dr. Roupal Malik	Member	


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4	Mrs. Suman Bhatia	Member	
5	Mrs. Renu Chaudhary	Member	
6	Rohini Saini	Student Representative	
7	Ashu Rani	Student Representative	



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NOTICE

Date 17.12.2018

A meeting of the Internal Complaints Committee (ICC) will be held on 22.12.2018 at 3.00 P.M. at Principal Office. All members are requested to attend the meeting to discuss following agenda:

Agenda:

1. Complaints of the Students and Employees.
2. Miscellaneous, by permission of chair.

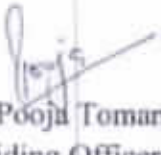

(Dr. Pooja Tomar)
Presiding Officer
Internal Complaint
Committee

To:

1. All the Honourable Members

Copy to

1. Dr. R. S. Chauhan, Principal
2. Coordinator, IQAC


(Dr. Pooja Tomar)
Presiding Officer
Internal Complaint
Committee



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Muzaffarnagar


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Minutes of the Meeting

Internal Compliant Committee

Date & Day : 22/12/2018 (Saturday) Time: 3:00 PM

Venue : G-1

Chairperson : Dr. Pooja Tomar

- The Chairperson welcomed all the members and appreciated their performance in the Internal Compliant Committee.
- Dr. Bushra Aqil, Member of the Internal Complaints Committee, read out the minutes of the Previous meeting held on 30.06.2018 before the meeting. The committee approved the minutes of previous meeting.

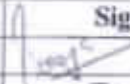
Agenda No. 1 –

Dr. Bushra Aqil, Member, ICC requested Presiding Officer of Internal Complaints Committee to place the numbers of Complaints Received, Disposed and Rejected in last six months. On her request Presiding Officer informed the members that no any matter of complaints was recorded from the students as well as from the employees of the institution in last six months. Hence no resolution has been taken on this agenda.

Agenda No. 2 –

No other matters have come before the meeting hence Presiding Officer has committed vote of thanks to all the member and concluded the proceedings.

Internal Compliant Committee

S. No.	Name	Designation	Signature
1	Dr. Pooja Tomar	Presiding Officer	
2	Dr. Bushra Aqil	Member	
3	Ms. Usha Verma	Member	


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100

4	Mrs. Renu Chaudhary	Member	<i>Renu</i>
5	Mrs. Sapna Gupta	Member	<i>Sapna</i>
6	Shivani Berman	Student Representative	<i>Shivani</i>
7	Vishakha Tyagi	Student Representative	<i>Vishakha</i>



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[Signature]
Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

[Signature]
Principal
Shri Ram College
Muzaffarnagar

101

Shri Ram College, Muzaffarnagar


NOTICE

Date 19.06.2018

A meeting of the Internal Complaints Committee (ICC) will be held on 24.06.2019 at 3.00 P.M. at Principal Office. All members are requested to attend the meeting to discuss following agenda:

Agenda:

1. Complaints of the Students and Employees.
2. Miscellaneous, by permission of chair.



(Dr. Pooja Tomar)
Presiding Officer
Internal Complaint
Committee


To:

1. All the Honourable Members

Copy to

1. Dr. R. S. Chauhan, Principal
2. Coordinator, IQAC


(Dr. Pooja Tomar)
Presiding Officer
Internal Complaint
Committee


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Minutes of the Meeting

Internal Compliant Committee

Date & Day : 24/06/2019 (Monday) Time: 3:00 PM

Venue : G-1

Chairperson : Dr. Pooja Tomar

- The Chairperson welcomed all the members and appreciated their performance in the Internal Compliant Committee.
- Dr. Bushra Aqil, Member of the Internal Complaints Committee, read out the minutes of the Previous meeting held on 22.12.2018 before the meeting. The committee approved the minutes of previous meeting.

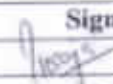

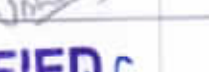
Agenda No. 1 –

Dr. Bushra Aqil, Member, ICC requested Presiding Officer of Internal Complaints Committee to place the numbers of Complaints Received, Disposed and Rejected in last six months. On her request Presiding Officer informed the members that no any matter of complaints was recorded from the students as well as from the employees of the institution in last six months. Hence no resolution has been taken on this agenda

Agenda No. 2 –

No other matters have come before the meeting hence Presiding Officer has committed vote of thanks to all the member and concluded the proceedings.

Internal Compliant Committee

S. No.	Name	Designation	Signature
1	Dr. Pooja Tomar	Presiding Officer	
2	Dr. Bushra Aqil	Member	
3	Ms. Usha Verma	Member	


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103

4	Mrs. Renu Chaudhary	Member	<i>Renu</i>
5	Mrs. Sapna Gupta	Member	<i>Sapna</i>
6	Shivani Berman	Student Representative	<i>Shivani</i>
7	Vishakha Tyagi	Student Representative	<i>Vishakha</i>



[Signature]
 Co-ordinator
 IQAC, Shri Ram College,
 Muzaffarnagar

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[Signature]
 Principal
 Shri Ram College
 Muzaffarnagar

104

Shri Ram College, Muzaffarnagar


NOTICE

Date 12.12.2019

A meeting of the Internal Complaints Committee (ICC) will be held on 21.12.2019 at 3.00 P.M. at Principal Office. All members are requested to attend the meeting to discuss following agenda:

Agenda:

1. Complaints of the Students and Employees.
2. Miscellaneous, by permission of chair.


(Dr. Pooja Tomar)
Presiding Officer
Internal Complaint
Committee

To:

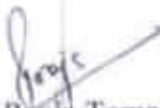
1. All the Honourable Members

Copy to

1. Dr. Aditya Gautam, Principal
2. Coordinator, IQAC


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar




(Dr. Pooja Tomar)
Presiding Officer
Internal Complaint
Committee

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105

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Minutes of the Meeting

Internal Compliant Committee

Date & Day : 21/12/2019 (Saturday) Time: 3:00 PM

Venue : G-1

Chairperson : Dr. Pooja Tomar

- The Chairperson welcomed all the members and appreciated their performance in the Internal Compliant Committee.
- Dr. Neetu Singh, Member of the Internal Complaints Committee, read out the minutes of the Previous meeting held on 24.06.2019 before the meeting. The committee approved the minutes of previous meeting.




Agenda No. 1 –

Dr. Neetu Singh, Member, ICC requested Presiding Officer of Internal Complaints Committee to place the numbers of Complaints Received, Disposed and Rejected in last six months. On her request Presiding Officer informed the members that no any matter of complaints was recorded from the students as well as from the employees of the institution in last six months. Hence no resolution has been taken on this agenda

Agenda No. 2 –

No other matters have come before the meeting hence Presiding Officer has committed vote of thanks to all the member and concluded the proceedings.

Internal Compliant Committee

S. No.	Name	Designation	Signature
1	Dr. Pooja Tomar	Presiding Officer	
2	Dr. Neetu Singh	Member	
3	Mrs. Teena Aggarwal	Member	


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IQAC, Shri Ram College,
Muzaffarnagar



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106

4	Mrs. Renu Chaudhary	Member	<i>Renu</i>
5	Mrs. Sapna Gupta	Member	<i>Sapna</i>
6	Sonali Rao	Student Representative	<i>Sonali</i>
7	Sandhya	Student Representative	<i>Sandhya</i>



[Signature]
Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

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[Signature]
Principal
Shri Ram College
Muzaffarnagar

107

Shri Ram College, Muzaffarnagar


NOTICE

Date 22.06.2020

A meeting of the Internal Complaints Committee (ICC) will be held on 27.06.2020 at 3.00 P.M. at Principal Office. All members are requested to attend the meeting to discuss following agenda:

Agenda:

1. Complaints of the Students and Employees.
2. Miscellaneous, by permission of chair.



(Dr. Pooja Tomar)
Presiding Officer
Internal Complaint
Committee

To:

1. All the Honourable Members

Copy to

1. Dr. Aditya Gautam, Principal
2. Coordinator, IQAC


(Dr. Pooja Tomar)
Presiding Officer
Internal Complaint
Committee



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Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar



Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Internal Compliant Committee

Date & Day : 27/06/2020 (Saturday) Time: 3:00 PM
Venue : G-1
Chairperson : Dr. Pooja Tomar

- The Chairperson welcomed all the members and appreciated their performance in the Internal Compliant Committee.
- Dr. Neetu Singh, Member of the Internal Complaints Committee, read out the minutes of the Previous meeting held on 21.12.2019 before the meeting. The committee approved the minutes of previous meeting.

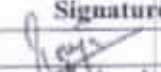
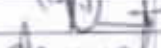

Agenda No. 1 –

Dr. Neetu Singh, Member, ICC requested to Presiding Officer of Internal Complaints Committee to place the numbers of Complaints Received, Disposed and Rejected in last six months. And on her request Presiding Officer told before the members that no any matter of complaints was recorded from the students as well as from the employees of this institution in last six months. Hence no resolution has been taken on this agenda

Agenda No. 2 –

No any other matters come before the meeting hence Presiding Officer has committed vote of thanks to all the member and concludes the proceeding.

Internal Compliant Committee

S. No.	Name	Designation	Signature
1	Dr. Pooja Tomar	Presiding Officer	
2	Dr. Neetu Singh	Member	
3	Mrs. Teena Aggarwal	Member	


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IQAC, Shri Ram College,
Muzaffarnagar



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109

4	Mrs. Renu Chaudhary	Member	<i>Renu</i>
5	Mrs. Sapna Gupta	Member	<i>Sapna</i>
6	Sonali Rao	Student Representative	<i>Sonali</i>
7	Sandhya	Student Representative	<i>Sandhya</i>



[Signature]
Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

CERTIFIED

[Signature]
Principal
Shri Ram College
Muzaffarnagar

110



SHRI RAM COLLEGE MUZAFFARNAGAR, (UP)

Internal Complaint Committee

Date: 02/07/2018

To,

The Principal
Shri Ram College
Muzaffarnagar

Subject: Annual Report of Internal Complaint Committee

Respected Sir,

I am herewith submitting the annual report of Internal Complaint Committee for the academic year 2017-18. As per suggestions of Internal Complaint Committee, we conducted various activities throughout the academic year 2017-18, to create awareness regarding gender sensitization. The Committee noted no complaints of sexual harassment were received from any female employee or student. Hence in second term end meeting, it was emphasized that awareness programmes regarding women empowerment, gender sensitization, self-defence etc. should be regularly conducted for the welfare of the girl students and women employees.

Please do the needful.

Thanking you.


(Dr. Prerna Mittal)

Presiding Officer
Internal Complaint Committee


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

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Principal
Shri Ram College
Muzaffarnagar





SHRI RAM COLLEGE MUZAFFARNAGAR, (UP)

Internal Complaint Committee

Date: 08/07/2019

To,

The Principal
Shri Ram College
Muzaffarnagar

Subject: Annual Report of Internal Complaint Committee

Respected Sir,

I am herewith submitting the annual report of Internal Complaint Committee for the academic year 2018-19. We conducted various activities throughout the academic year 2017-18, to create awareness regarding gender sensitization. The Committee noted no complaints of sexual harassment were received from any female employee or student. Hence in second term end meeting, it was emphasized that awareness programmes regarding women empowerment, gender sensitization, self-defence etc should be regularly conducted for the welfare of the girl students and women employees.

Please do the needful.

Thanking you.


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


(Dr. Pooja Tomar)
Presiding Officer
Internal Complaint Committee

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Principal
Shri Ram College
Muzaffarnagar



SHRI RAM COLLEGE MUZAFFARNAGAR, (UP)

Internal Complaint Committee

Date: 02/07/2020

To
The Principal
Shri Ram College
Muzaffarnagar

Subject: Annual Report of Internal Complaint Committee

Respected Sir,

I am herewith submitting the annual report of Internal Complaint Committee for the academic year 2019-20. We conducted various activities throughout the academic year 2017-18, to create awareness regarding gender sensitization. The Committee noted no complaints of sexual harassment were received from any female employee or student. Hence in second term end meeting, it was emphasized that awareness programmes regarding women empowerment, gender sensitization, self-defence etc. should be regularly conducted for the welfare of the girl students and women employee. It also proved that the programmes organized in this regard have been highly effective and beneficial.

Please do the needful.

Thanking you.

(Dr. Pooja Tomar)
Presiding Officer
Internal Complaint Committee

Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

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Shri Ram College
Muzaffarnagar

113

ACTIVITIES AMOUNTING TO RAGGING
AND
SCOPE OF ANTI RAGGING MEASURES

According to UGC Regulations on Curbing the Menace of Ragging in Higher Education Institutions, 2009, the committee has been constituted to prohibit, prevent and eliminate the scourge of ragging in the College including:

- i. any conduct by any student or students whether by words spoken or written or by an act which has the effect of teasing, treating or handling with rudeness a fresher or any other student;
- ii. indulging in rowdy or in disciplined activities by any student or students which causes or is likely to cause annoyance, hardship, physical or psychological harm or to raise fear or apprehension thereof in any fresher or any other student;
- iii. asking any student to do any act which such student will not in the ordinary course do and which has the effect of causing or generating a sense of shame, or torment or embarrassment so as to adversely affect the physique or psyche of such fresher or any other student;
- iv. any act by a senior student that prevents, disrupts or disturbs the regular academic activity of any other student or a fresher;
- v. exploiting the services of a fresher or any other student for completing the academic tasks assigned to an individual or a group of students.
- vi. any act of financial extortion or forceful expenditure burden put on a fresher or any other student by students;
- vii. any act of physical abuse including all variants of it: sexual abuse, homosexual assaults, stripping, forcing obscene and lewd acts, gestures, causing bodily harm or any other danger to health or person;
- viii. any act or abuse by spoken words, emails, post, public insults which would also include deriving perverted pleasure, vicarious or sadistic thrill from actively or passively participating in the discomfiture to fresher or any other student;
- ix. any act that affects the mental health and self-confidence of a fresher or any other student with or without an intent to derive a sadistic pleasure or showing off power, authority or superiority by a student over any fresher or any other student.


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar



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Muzaffarnagar

114

Administrative action in the event of ragging

The institution shall punish a student found guilty of ragging after following the procedure and in the manner prescribed herein under:

- a) The Anti-Ragging Committee of the institution shall take an appropriate decision, in regard to punishment or otherwise, depending on the facts of each incident of ragging and nature and gravity of the incident of ragging established in the recommendations of the Anti-Ragging Squad.
- b) The Anti-Ragging Committee may, depending on the nature and gravity of the guilt established by the Anti-Ragging Squad, award, to those found guilty, one or more of the following punishments, namely;
 - i. Suspension from attending classes and academic privileges.
 - ii. Withholding/ withdrawing scholarship/ fellowship and other benefits.
 - iii. Debarring from appearing in any test/ examination or other evaluation process.
 - iv. Withholding results.
 - v. Debarring from representing the institution in any regional, national or international meet, tournament, youth festival, etc.
 - vi. Suspension/ expulsion from the hostel.
 - vii. Cancellation of admission.
 - viii. Rustication from the institution for period ranging from one to four semesters.
 - ix. Expulsion from the institution and consequent debarring from admission to any other institution for a specified period. Provided that where the persons committing or abetting the act of ragging are not identified, the institution shall resort to collective punishment.


Co-ordinator
IQAC, Shri Ram College
Muzaffarnagar



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Shri Ram College
Muzaffarnagar

115

ANTI RAGGING NOTICE


(2015-16)

Ragging is a criminal offence and hence any one who is found involved in ragging will be punished as per the Clause 3, 7, 9.1 of the UGC Regulations on Curbing the Menace of Ragging in Higher Education Institutions, 2009

In case of emergency the students / parents in distress owing to ragging may contact the following

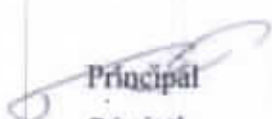
ANTI RAGGING SQUAD

1. Dr. Pramod Kumar	Chief Proctor	9927198011
2. Dr. Ashwani Kumar	HOD - Biosciences	7417076417
3. Dr. Saurabh Mittal	HOD – Bus. Adm	9897680180
4. Dr. Nishant Rathi	HOD – Computer Appl.	9457891900
5. Dr. Vijay Kumar Sharma	HOD – Commerce	9045203530
6. Dr. Roupal Malik	HOD – Fine Arts	9927711822
7. Mrs. Neetu Singh	Admission In-charge	9358348700


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116

Shri Ram College, Muzaffarnagar

NOTICE

Date 01.07.2015

This is to inform all the concerned that a meeting of Anti-Ragging Committee will be held on 04.07.2015, Saturday between 2:30 and 3:30 P.M. at Room Number G-2.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

- 1- Measures for preventing ragging in the Campus and outside.
- 2- Any other matter by the permission of chair.


(Mr. Vikrant Verma)
Convenor

To:

1. Dr. D. S. Rawat, Chairperson
2. All the Honourable Members


Copy to

1. Coordinator, IQAC
2. President/ Secretary, Management Committee


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar



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(Mr. Vikrant Verma)
Convenor


Principal
Shri Ram College
Muzaffarnagar

117

Shri Ram College, Muzaffarnagar
Minutes of the Meeting


Meeting : Anti-Ragging Committee
Date & Day : 04/07/2015 (Saturday) TIME: 2:30 PM
Location : Room G-2
Chairperson : Dr. D. S. Rawat
Convenor : Mr. Vikrant Verma

- Dr. D. S. Rawat (Chairperson) welcomed all the members and appreciated their performance in the Committee.
- The Convenor read out the previous minutes of meeting with the permission of the Chairperson.
- The agenda were read by Dr. Shalu Chaudhary and she also told no complaint was received in previous Academic Session.

Agenda: Measures for preventing ragging in the Campus and outside.

The members had discussion on this agendum and put their opinion as follows: -

- Anti-Ragging Squad should be constituted in which five male faculty members and three female faculty members should be included.
- One student Coordinator from each department should also be taken in the squad.
- The squad will fix a schedule of its visit in the Verandas, Canteen, Library, Hostel, Main Gate, Sports Ground and the places where the ragging may be possible.
- Few such rounds per day should be scheduled by the squad.
- If an incident/ complained of ragging is found, the squad should immediately resolve it and if the incident is grave in nature, it should immediately be informed to the Anti-Ragging Committee


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

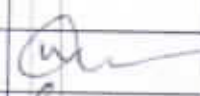
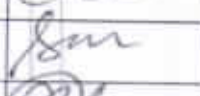
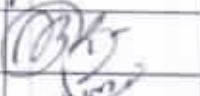
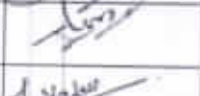


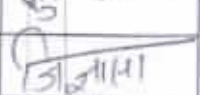
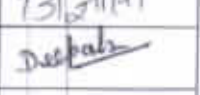
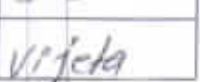



CERTIFIED

Principal
Shri Ram College
Muzaffarnagar

- Everyone in the meeting was agreed to the above points.

Anti-Ragging Committee

S. No.	Name	Department	Designation	Signature
1	Dr. D. S. Rawat	Principal	Chairperson	
2	Mr. Vikrant Verma	Computer Application	Convenor	
3	Dr. Shalu Chaudhary	Computer Application	Co-Convenor	
4	Mr. Bhupendra	Physical Education	Member	
5	Dr. Ashwani	Bioscience	Member	
6	Ms. Jyotsna Yadav	Bioscience	Member	
7	Mr. Anit Kumar	Library	Member	
8	Shubham Tyagi	Student	Member	
9	Jigyasa	Student	Member	
10	Deepak Kumar	Student	Member	
11	Km. Vijeta	Student	Member	




Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

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Principal
Shri Ram College
Muzaffarnagar

ANTI RAGGING NOTICE


(2016-17)

Ragging is a criminal offence and hence any one who is found involved in ragging will be punished as per the Clause 3, 7, 9.1 of the UGC Regulations on Curbing the Menace of Ragging in Higher Education Institutions, 2009

In case of emergency the students / parents in distress owing to ragging may contact the following

ANTI RAGGING SQUAD

1. Dr. Pramod Kumar	Chief Proctor	9927198011
2. Dr. Ashwani Kumar	HOD - Biosciences	7417076417
3. Dr. Saurabh Mittal	HOD - Bus. Adm	9897680180
4. Dr. Nishant Rathi	HOD - Computer Appl.	9457891900
5. Dr. Vijay Kumar Sharma	HOD - Commerce	9045203530
6. Dr. Pooja Tomar	HOD-Basic Science	9411275100
7. Dr. Roupal Malik	HOD - Fine Arts	9927711822
8. Mrs. Neetu Singh	Admission In-charge	9358348700


Principal
Principal
Shri Ram College
Muzaffarnagar

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Co-ordinator
IQAC, Shri Ram College
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

Shri Ram College, Muzaffarnagar

NOTICE

Date 28.06.2016

This is to inform all the concerned that a meeting of Anti-Ragging Committee will be held on 02.07.2016, Saturday 3:00 P.M. at Principal Office

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

- 1- Discussion on the prompt action to prevent the ragging in the campus.
- 2- Any other matter by the permission of chair.


(Mr. Vikrant Verma)
Convenor

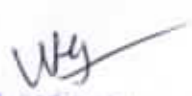
To:

1. Dr. R. S. Chauhan, Chairperson
2. All the Honourable Members

Copy to

1. Coordinator, IQAC
2. President/ Secretary, Management Committee


(Mr. Vikrant Verma)
Convenor


Coordinator
IQAC, Shri Ram College,
Muzaffarnagar




Principal
Shri Ram College
Muzaffarnagar

Shri Ram College, Muzaffarnagar
Minutes of the Meeting

Meeting : **Anti-Ragging Committee**
Date & Day : **02/07/2016 (Saturday) TIME: 3:00 PM**
Location : **Principal Office**
Chairperson : **Dr. R. S. Chauhan**
Convenor : **Mr. Vikrant Verma**

- Dr. D. S. Rawat (Chairperson) welcomed all the members and appreciated their performance in the Committee.
- The Convenor read out the previous minutes of meeting with the permission of the Chairperson.
- The agenda were read by Dr. Shalu Chaudhary and she also told no complaint was received in previous Academic Session.

Agenda: Discussion on the prompt action to prevent the ragging in the campus.

Following points were discussed in the meeting: -

- Anti-Ragging Squad should be constituted in which five male faculty members and three female faculty members should be included.
- One student Coordinator from each department should also be taken in the squad.
- Few such rounds per day should be scheduled by the squad.
- The squad will fix a schedule of its visit in the Verandas, Canteen, Library, Hostel, Main Gate, Sports Ground and the places where the ragging may be possible.
- If an incident/ complained of ragging is found, the squad should immediately resolve it and if the incident is grave in nature, it should immediately be informed the Anti-Ragging Committee

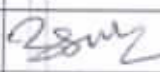



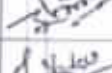

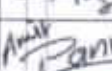
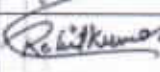
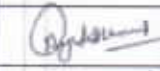



Coordinator
Shri Ram College,
Muzaffarnagar





Principal
Shri Ram College,
Muzaffarnagar

- Everyone in the meeting was agreed to the above points.

Anti-Ragging Committee

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Mr. Vikrant Verma	Computer Application	Convenor	
3	Dr. Shalu Chaudhary	Computer Application	Co-Convenor	
4	Mr. Bhupendra	Physical Education	Member	
5	Dr. Ashwani	Bioscience	Member	
6	Ms. Jyotsna Yadav	Bioscience	Member	
7	Mr. Anit Kumar	Library	Member	
8	Amit Panwar	Student	Member	
9	Mr. Rohit Kumar	Student	Member	
10	Aayush Sharma	Student	Member	
11	Vishu Tyagi	Student	Member	




 Co-ordinator
 IQAC, Shri Ram College,
 Muzaffarnagar

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 Shri Ram College
 Muzaffarnagar

ANTI RAGGING NOTICE

(2017-18)

Ragging is a criminal offence and hence any one who is found involved in ragging will be punished as per the Clause 3, 7, 9.1 of the UGC Regulations on Curbing the Menace of Ragging in Higher Education Institutions, 2009

In case of emergency the students / parents in distress owing to ragging may contact the following

ANTI RAGGING SQUAD

1. Dr. Pramod Kumar	Chief Proctor	9927198011
2. Dr. Ashwani Kumar	HOD - Biosciences	7417076417
3. Dr. Saurabh Mittal	HOD - Bus. Adm	9897680180
4. Dr. Nishant Rathi	HOD - Computer Appl.	9457891900
5. Dr. Vijay Kumar Sharma	HOD - Commerce	9045203530
6. Dr. Pooja Tomar	HOD-Basic Science	9411275100
7. Dr. Roupal Malik	HOD - Fine Arts	9927711822
8. Mrs. Neetu Singh	Admission In-charge	9358348700


Principal
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Muzaffarnagar

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Principal
Shri Ram College
Muzaffarnagar


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

124

Shri Ram College, Muzaffarnagar

NOTICE


Date 01.07.2017

This is to inform all the concerned that a meeting of Anti-Ragging Committee will be held on 05.07.2017, Saturday 3:00 P.M. at Principal Office

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

- 1- Discussion on the prompt action to prevent the ragging in the campus.
- 2- Any other matter by the permission of chair.


(Dr. Perna Mittal)
Convenor


To:

1. Dr. R. S. Chauhan, Chairperson
2. All the Honourable Members

Copy to

1. Coordinator, IQAC
2. President/ Secretary, Management Committee




(Dr. Perna Mittal)
Convenor

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Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

125

Shri Ram College, Muzaffarnagar
Minutes of the Meeting


Meeting	:	Anti-Ragging Committee
Date & Day	:	05/07/2017 (Wednesday) TIME: 3:00 PM
Location	:	Principal Office
Chairperson	:	Dr. R. S. Chauhan
Convenor	:	Dr. Prerna Mittal

- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Committee.
- The Convenor read out the previous minutes of meeting with the permission of the Chairperson.
- The agenda were read by Mr. Amit Kumar and she also told no complaint was received in previous Academic Session.

Agenda: Discussion on the prompt action to prevent the ragging in the campus.

Following points were discussed in the meeting: -

- Anti-Ragging Squad should be constituted in which five male faculty members and three female faculty members should be included.
- One student Coordinator from each department should also be taken in the squad.
- Few such rounds per day should be scheduled by the squad.
- The squad will fix a schedule of its visit in the Verandas, Canteen, Library, Hostel, Main Gate, Sports Ground and the places where the ragging may be possible.
- If an incident/ complained of ragging is found, the squad should immediately resolve it and if the incident is grave in nature, it should immediately be informed the Anti-Ragging Committee


Co-ordinator
OAC, Shri Ram College,
Muzaffarnagar



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Principal
Shri Ram College
Muzaffarnagar

126

- Everyone in the meeting was agreed to the above points.

Anti-Ragging Committee

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Prema Mittal	Teacher Education	Convenor	
3	Mr. Amit Kumar	Computer Application	Co-Convenor	
4	Dr. Pooja Tomar	Basic Science	Member	
5	Ms. Jyotsna Yadav	Biosciences	Member	
6	Ms. Parul Tyagi	Biosciences	Member	
7	Mr. Rishabh Bhardwaj	Basic Science	Member	
8	Amit Panwar	Student	Member	
9	Shubham Malik	Student	Member	
10	Taniya Tyagi	Student	Member	



Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

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Shri Ram College
Muzaffarnagar

ANTI RAGGING NOTICE

(2018-19)

Ragging is a criminal offence and hence any one who is found involved in ragging will be punished as per the Clause 3, 7, 9.1 of the UGC Regulations on Curbing the Menace of Ragging in Higher Education Institutions, 2009

In case of emergency the students / parents in distress owing to ragging may contact the following

ANTI RAGGING SQUAD

1. Dr. Pramod Kumar	Chief Proctor	9927198011
2. Dr. Saurabh Jain	HOD - Biosciences	9045928003
3. Dr. Saurabh Mittal	HOD – Bus. Adm	9897680180
4. Dr. Nishant Rathi	HOD – Computer Appl.	9457891900
5. Dr. Vijay Kumar Sharma	HOD – Commerce	9045203530
6. Dr. Pooja Tomar	HOD-Basic Science	9411275100
7. Dr. Roupal Malik	HOD – Fine Arts	9927711822
8. Mrs. Neetu Singh	Admission In-charge	9358348700


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Principal
CERTIFIED Principal
Shri Ram College
Muzaffarnagar


Principal
Shri Ram College
Muzaffarnagar

128

Shri Ram College, Muzaffarnagar

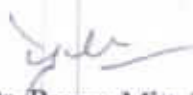
NOTICE

Date 27.06.2018

This is to inform all the concerned that a meeting of Anti-Ragging Committee will be held on 03.07.2018, Tuesday 3:00 P.M. at Principal Office

All the members are requested to attend the meeting to discuss following agenda-

- 1- Discussion on the prompt action to prevent the ragging in the campus.
- 2- Any other matter by the permission of chair.



(Dr. Prema Mittal)
Convenor

To:

1. Dr. R. S. Chauhan, Chairperson
2. All the Honourable Members

Copy to

1. Coordinator, IQAC
2. President/ Secretary, Management Committee


(Dr. Prema Mittal)
Convenor

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Principal
Shri Ram College
Muzaffarnagar


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar



129

Shri Ram College, Muzaffarnagar
Minutes of the Meeting

Meeting : **Anti-Ragging Committee**
Date & Day : **03/07/2018 (Tuesday) TIME: 3:00 PM**
Location : **Principal Office**
Chairperson : **Dr. R. S. Chauhan**
Convenor : **Dr. Purna Mittal**


- Dr. R. S. Chauhan (Chairperson) welcomed all the members and appreciated their performance in the Committee.
- The Convenor read out the previous minutes of meeting with the permission of the Chairperson.
- The agenda were read by Mr. Amit Kumar and she also told no complaint was received in previous Academic Session.

Agenda: Discussion on the prompt action to prevent the ragging in the campus.

Following points were discussed in the meeting: -

- Anti-Ragging Squad should be constituted in which five male faculty members and three female faculty members should be included.
- One student Coordinator from each department should also be taken in the squad.
- Few such rounds per day should be scheduled by the squad.
- The squad will fix a schedule of its visit in the Verandas, Canteen, Library, Hostel, Main Gate, Sports Ground and the places where the ragging may be possible.
- If an incident/ complained of ragging is found, the squad should immediately resolve it and if the incident is grave in nature, it should immediately be informed the Anti-Ragging Committee

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Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar




Principal
Shri Ram College
Muzaffarnagar

130

- Everyone in the meeting was agreed to the above points.

Anti-Ragging Committee

S. No.	Name	Department	Designation	Signature
1	Dr. R. S. Chauhan	Principal	Chairperson	
2	Dr. Purna Mittal	Teacher Education	Convenor	
3	Mr. Amit Kumar	Computer Application	Co-Convenor	
4	Mr. Vikas Tyagi	Biosciences	Member	
5	Dr. Pooja Tomar	Basic Science	Member	
6	Mr. Rishabh Bhardwaj	Basic Science	Member	
7	Mr. Amardeep	Physical Education	Member	
8	Mr. Sandeep	Physical Education	Member	
9	Mr. Rahul Kumar	Agriculture	Member	
10	Mr. Sandeep Rathi	Teacher Education	Member	
11	Vijay Kumar Khalkhande	Student	Member	
12	Shubham Kapil	Student	Member	
13	Akshra Garg	Student	Member	

Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

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Principal
Shri Ram College
Muzaffarnagar

ANTI RAGGING NOTICE

(2019-20)

Ragging is a criminal offence and hence any one who is found involved in ragging will be punished as per the Clause 3, 7, 9.1 of the UGC Regulations on Curbing the Menace of Ragging in Higher Education Institutions, 2009

In case of emergency the students / parents in distress owing to ragging may contact the following

ANTI RAGGING SQUAD

1. Dr. Pramod Kumar	Chief Proctor	9927198011
2. Dr. Saurabh Jain	HOD - Biosciences	9045928003
3. Dr. Pankaj Kumar	HOD - Bus. Adm	9458850289
4. Dr. Nishant Rathi	HOD - Computer Appl.	9457891900
5. Dr. Saurabh Mittal	HOD - Commerce	9897680180
6. Dr. Pooja Tomar	HOD-Basic Science	9411275100
7. Dr. Roupal Malik	HOD - Fine Arts	9927711822
8. Mrs. Neetu Singh	Admission In-charge	9358348700

K. Gourav
Principal

Principal

Shri Ram College

Muzaffarnagar

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KG

Principal

Shri Ram College

Muzaffarnagar

WD
Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

132

Shri Ram College, Muzaffarnagar

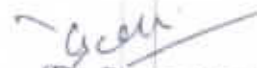
NOTICE

Date 25.06.2019

This is to inform all the concerned that a meeting of Anti-Ragging Committee will be held on 02.07.2019, Tuesday 3:00 P.M. at Principal Office

All the members are requested to attend the meeting to discuss following agenda-

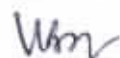
- 1- Discussion on to prevent the ragging in the campus and outside.
- 2- Any other matter by the permission of chair.



(Dr. Prema Mittal)
Convenor

To:
1. Dr. Aditya Gautam, Chairperson
2. All the Honourable Members

Copy to
1. Coordinator, IQAC
2. President/ Secretary, Management Committee




Coordinator
IQAC, Shri Ram College,
Muzaffarnagar


(Dr. Prema Mittal)
Convenor

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Principal
Shri Ram College,
Muzaffarnagar

133

Shri Ram College, Muzaffarnagar
Minutes of the Meeting

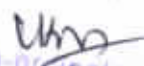
Meeting	:	Anti-Ragging Committee
Date & Day	:	02/07/2019 (Tuesday) TIME: 3:00 PM
Location	:	Principal Office
Chairperson	:	Dr. Aditya Gautam
Convenor	:	Dr. Purna Mittal

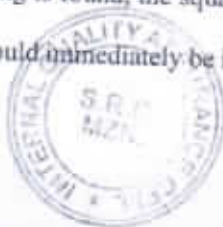
- Dr. Aditya Gautam (Chairperson) welcomed all the members and appreciated their performance in the Committee.
- The Convenor read out the previous minutes of meeting with the permission of the Chairperson.
- The agenda were read by Mr. Amit Kumar and she also told no complaint was received in previous Academic Session.

Agenda: Discussion on to prevent the ragging in the campus and outside.

Following points were discussed in the meeting: -

- Anti-Ragging Squad should be constituted in which five male faculty members and three female faculty members should be included.
- One student Coordinator from each department should also be taken in the squad.
- The squad will fix a schedule of its visit in the Verandas, Canteen, Library, Hostel, Main Gate, Sports Ground and the places where the ragging may be possible.
- Few such rounds per day should be scheduled by the squad.
- If an incident/ complained of ragging is found, the squad should immediately resolve it and if the incident is grave in nature, it should immediately be informed the Anti-Ragging Committee


Co-ordinator
IQAC, Shri Ram College
Muzaffarnagar



CERTIFIED

Principal
Shri Ram College
Muzaffarnagar

134

- Everyone in the meeting was agreed to the above points.

Anti-Ragging Committee

S. No.	Name	Department	Designation	Signature
1	Dr. Aditya Gautam	Principal	Chairperson	
2	Dr. Prema Mittal	Teacher Education	Convenor	
3	Mr. Amit Kumar	Computer Application	Co-Convenor	
4	Dr. Shah Nawaj Khan	Biosciences	Member	
5	Dr. Pooja Tomar	Basic Science	Member	
6	Mr. Rishabh Bhardwaj	Basic Science	Member	
7	Mr. Amardeep	Physical Education	Member	
8	Mr. Sandeep	Physical Education	Member	
9	Mr. Anuj	Physical Education	Member	
10	Mr. Rahul Kumar	Agriculture	Member	
11	Mr. Mandip Sharma	Teacher Education	Member	
12	Ashish Baliyan	Student	Member	
13	Sakshi	Student	Member	
14	Unnati Tyagi	Student	Member	
15	Akash Verma	Student	Member	

Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

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Principal
Shri Ram College
Muzaffarnagar

135