

Shri Ram College, Muzaffarnagar

NOTICE

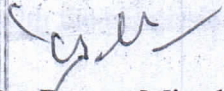
Date 14.12.2021

This is to inform you that a meeting of Grievance Redressal Cell will be held on 18.12.2021, Saturday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to college dues.
3. Redressal of grievances related to functioning of computer lab.
4. Miscellaneous, by permission of chair.

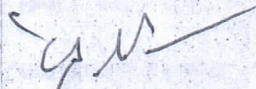

(Dr. Perna Mittal)
Secretary, Member

To:

1. Dr. Aditya Gautam, Chairperson
2. All the Honourable Members

Copy to

1. Coordinator, IQAC
2. President/ Secretary, Management Committee


(Dr. Perna Mittal)
Secretary, Member

Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Meeting	:	Grievance Redressal Cell
Date & Day	:	18/12/2021 (Saturday) TIME: 3:00 PM
Location	:	Principal Office
Chairperson	:	Dr. Aditya Gautam
Secretary Member	:	Dr. Prerna Mittal
In Attendance	:	Dr. Aditya Gautam, Dr. Prerna Mittal, Dr. Manoj Mittal, Dr. Ashwani Kumar, Dr. A. A. Khan, Mr. Bharat Kumar, Mr.

Madhav Kalra

Dr. Aditya Gautam (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.

- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

There were 4 complaints received and all were resolved in this meeting.

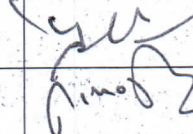
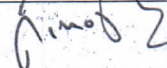
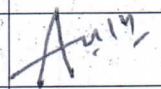
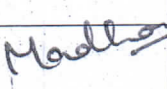
Two complaints were received about the remaining college dues from BBA 1st year and B.Sc. (Ag) 2nd year students and this issue was resolved by giving time to deposit remaining fee within two weeks.

One complaint was received from the students of BCA complaining that computers in the lab is not working properly. This was discussed with the Lab In charge and he was instructed to resolve the problem.

A student of M. Com 2nd year complained of the behaviour of guard deputed on the entry gate of the SRC and mentioned some filthy languages to him. The guard found guilty and administration instruct and aware him for the next time.

Total 04 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. Aditya Gautam	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Manoj Mittal	Basic Science	Member	
4	Dr. Ashwani Kumar	Bio-science	Member	
5	Dr. A. A. Khan	Physical Education	Member	
6	Mr. Bharat Kumar	Teacher Education	Member (Student)	
7	Mr. Madhav Kalra	Basic Science	Member (Student)	

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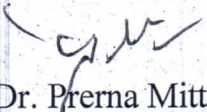
Date 14.03.2022

This is to inform you that a meeting of Grievance Redressal Cell will be held on 19.03.2022, Saturday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

1. Timebound redressal of grievances received, if any.
2. Redressal of grievances related to College dues.
3. Redressal of grievances related to Internal Exam.
4. Miscellaneous, by permission of chair.

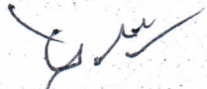

(Dr. Prerna Mittal)
Secretary, Member

To:

1. Dr. Aditya Gautam, Chairperson
2. All the Honourable Members

Copy to

1. Coordinator, IQAC
2. President/ Secretary, Management Committee


(Dr. Prerna Mittal)
Secretary, Member

Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Meeting	:	Grievance Redressal Cell
Date & Day	:	19/03/2022 (Saturday) TIME: 3:00 PM
Location	:	Principal Office
Chairperson	:	Dr. Aditya Gautam
Secretary Member	:	Dr. Perna Mittal
In Attendance	:	Dr. Perna Mittal, Dr. Manoj Mittal, Dr.

Ashwani Kumar, Dr. A. A. Khan, Mr. Bharat Kumar, Mr. Madhav Kalra

Dr. Aditya Gautam (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.

- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

Grievance Redressal Cell received 3 complaints on various issues.

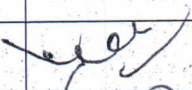

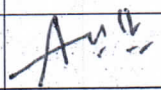
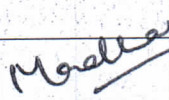
One complaint from students of BCA 2nd Year regarding the internal marks received, which was resolved according to the university guidelines.

Two complaints were received from B. Com 3rd year students regarding the college dues submission. This issue was resolved and students were given time to submit their remaining dues.

In addition to this Dr. Ashwani Kumar, member, informed the various aspects related to stress and strain of examinations to be conducted in near future which were resolved.

Total 03 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. Aditya Gautam	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Manoj Mittal	Basic Science	Member	
4	Dr. Ashwani Kumar	Bio-science	Member	
5	Dr. A. A. Khan	Physical Education	Member	
6	Mr. Bharat Kumar	Teacher Education	Member (Student)	
7	Mr. Madhav Kalra	Basic Science	Member (Student)	

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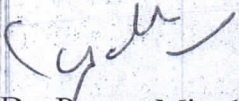
Date 12.06.2022

This is to inform you that a meeting of Grievance Redressal Cell will be held on 18.06.2022, Saturday, from 03:00 P.M. at Principal Office.

All the members are requested to attend the meeting to discuss following agenda.

Agenda:

5. Timebound redressal of grievances received, if any.
6. Redressal of grievances related to scholarship forms.
7. Redressal of grievances related to exam forms.
8. Miscellaneous, by permission of chair.

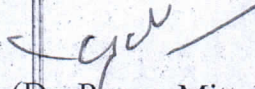

(Dr. Prerna Mittal)
Secretary, Member

To:

3. Dr. Aditya Gautam, Chairperson
4. All the Honourable Members

Copy to

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4. President/ Secretary, Management Committee


(Dr. Prerna Mittal)
Secretary, Member

Shri Ram College, Muzaffarnagar

Minutes of the Meeting

Meeting	:	Grievance Redressal Cell
Date & Day	:	19/06/2022 (Saturday) TIME: 3:00 PM
Location	:	Principal Office
Chairperson	:	Dr. Aditya Gautam
Secretary Member	:	Dr. Perna Mittal
In Attendance	:	Dr. Perna Mittal, Dr. Manoj Mittal, Dr.

Ashwani Kumar, Dr. A. A. Khan, Mr. Bharat Kumar, Mr. Madhav Kalra

Dr. Aditya Gautam (Chairperson) welcomed all the members and appreciated their performance in the Grievance Redressal Cell.

- The Member Secretary read out the previous minutes of meeting with the permission of the Chairperson.
- The current agenda was read by Chairperson.

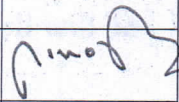
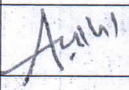
Grievance Redressal Cell received 2 complaints on various issues.

One complaint from students of BSc 1st Year regarding the university exam form, which was resolved after discussion the authority of the university.

Two complaints were received from Bed 2nd year students regarding Scholarship forms. This issue was resolved.

Total 02 issues were resolved. There was no further agenda to discuss. The meeting concluded with vote of thanks by the Member Secretary.

Grievance Redressal Cell

S. No.	Name	Department	Designation	Signature
1	Dr. Aditya Gautam	Principal	Chairperson	
2	Dr. Prerna Mittal	Teacher Education	Member Secretary	
3	Dr. Manoj Mittal	Basic Science	Member	
4	Dr. Ashwani Kumar	Bio-science	Member	
5	Dr. A. A. Khan	Physical Education	Member	
6	Mr. Bharat Kumar	Teacher Education	Member (Student)	
7	Mr. Madhav Kalra	Basic Science	Member (Student)	